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TPN Invoicing

User Guide

This system allows depots using the TPN despatch system to raise client invoices by reading data already held.

Updated Monday, 09 January 2011

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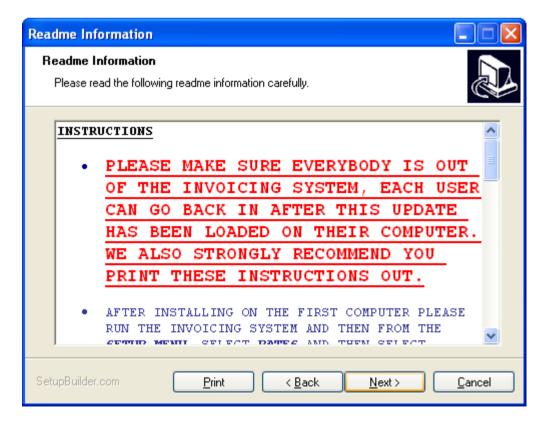
Chapter 1 – Installation

Firstly place the CD in the CD-ROM drive and the installation will start automatically.

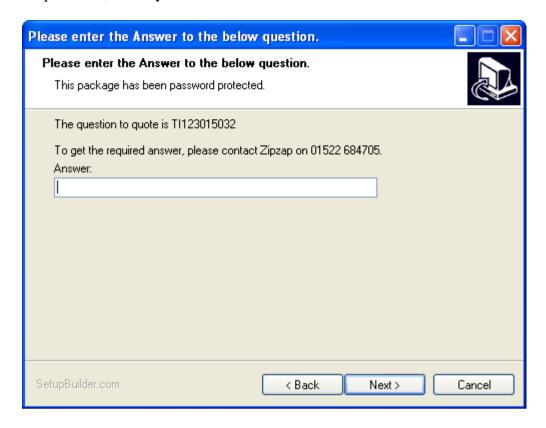
• The first window that comes up is shown below.



• The second window that comes up displays the contents of the readme file, if you have already installed the program before.



• If you are installing this program for the first time, the third window that comes up will ask you for a password, which you will need to contact us for at this time.



• After we have given you the password and the system is being installed for the first time. If the TPN system is already installed a dialog box will appear asking for the directory where to install the TPN program.



• By choosing **Next** the software will be installed and a window will be displayed telling you it's finished as below.



• This window informs you that the installation has finished. A desktop shortcut will have been created called TPN Invoicing and a program group called TPN Invoicing with several items.

Chapter 2 – Set-up

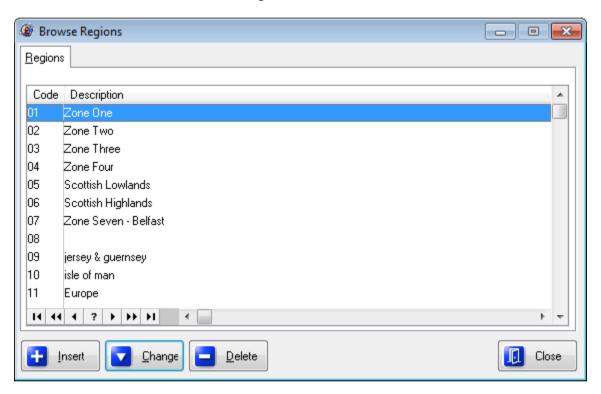
The **Set-up** menu, comprises of the following options, **Regions**, **Services**, **Types**, **Dynamic**, **Gazetteer** (**Individual** and **Bulk** sub options), **Rates** (**Account**, **Tariff** and **Card** sub options), **Charges** and **Parameters** (**Invoice No, Quote No, Credit No, Docket No, Company, Printers** and **Images** sub options).

Each individual option will be explained within this chapter.

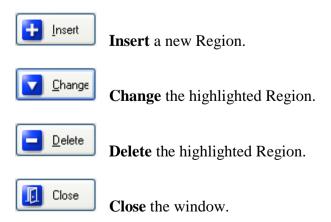
Regions

This option allows you to set-up the codes and descriptions of pricing regions that you use. Usually you would charge different rates for different areas, so these will require their own region.

The initial window will look something like below.



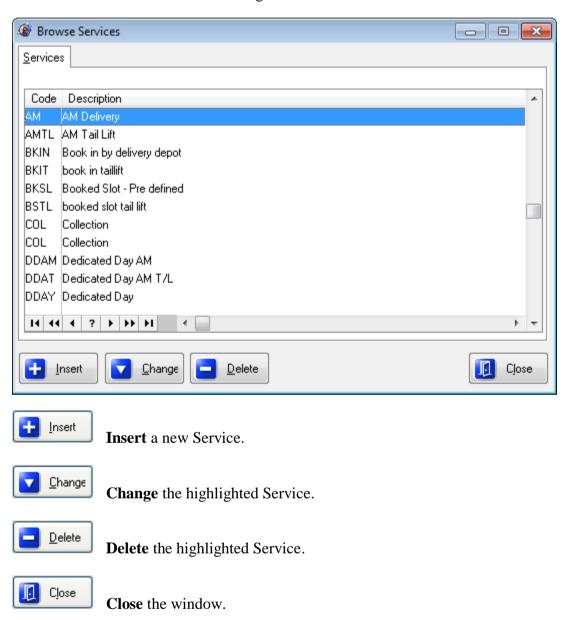
Within the list you will see any Regions that are set-up and by pressing the relevant buttons at the bottom of the window you will be able to:



Services

This option allows you to view the codes and descriptions of the Services that the TPN Despatch system uses, as well as add services specific to the TPN invoicing program. This window has to be displayed in order for the current TPN depot system services to be allowed for use.

The initial window will look something like below.

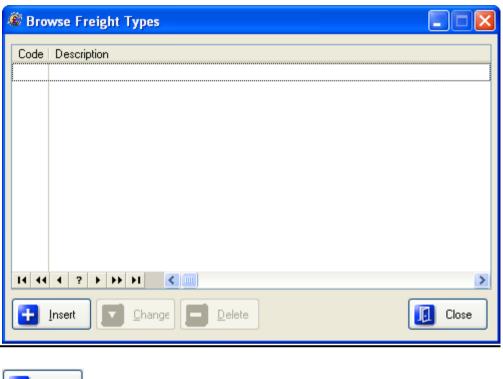


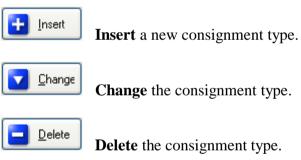
Please Note: Every time you enter this window, the services that the TPN depot system uses will all be added to this file if you have removed any.

Types

This option allows you to set-up the codes and descriptions of the types of consignments that you invoice.

The initial window will look something like below.



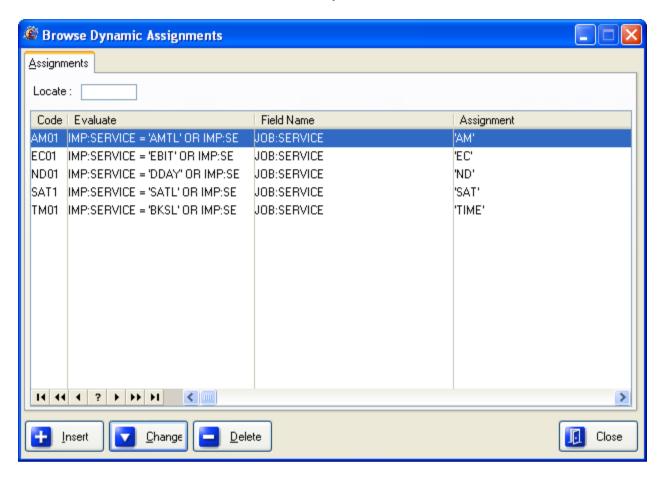




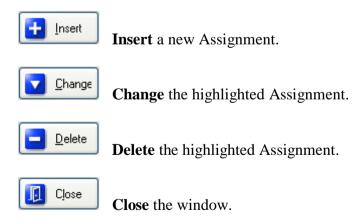
Dynamic

Dynamic Assignments are specific importation rules that you perform on the data from the TPN Depot system when you import the data.

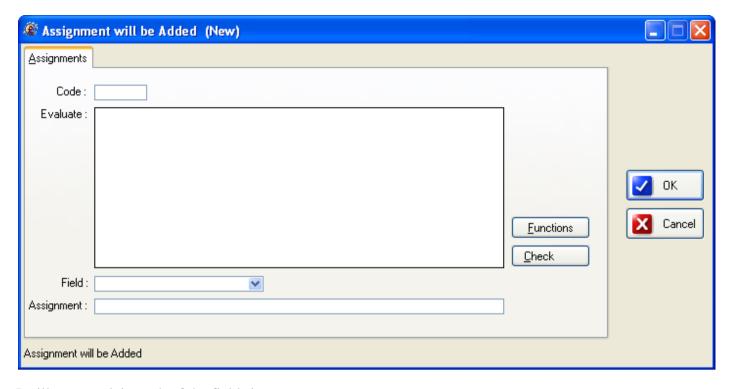
The initial window will look as below without any data in the list:-



Within the list you will see any Dynamic Assignments that are set-up and by pressing the relevant buttons at the bottom of the window you will be able to:



I will now guide you through the information needed for a dynamic assignments record.



I will now explain each of the fields in turn.

- **Code** The unique code for this dynamic assignment.
- **Evaluate** The rule to evaluate on import, if this evaluates to true then the **Assignment** below will be assigned to the **Field** below.

An example is shown below.

```
IMP:SERVICE = 'EBIT' OR IMP:SERVICE = 'EBKI' OR IMP:SERVICE = 'ECTL' OR IMP:SERVICE = 'SS' OR IMP:SERVICE = 'BKIN' OR IMP:SERVICE = 'BKIT' OR IMP:SERVICE = 'EEC' OR IMP:SERVICE = 'EECL' OR IMP:SERVICE = 'SSTL' OR IMP:SERVICE = 'ECCT'
```

What this tests for to see if the evaluate statement is true is that the incoming service is **EBIT**, **ECTL**, **SS**, **BKIN**, **BKIT**, **EEC**, **EECL**, **SSTL** or **ECCT**. If the incoming service is one of these values then the **Field** (below) will hold the value of the **Assignment** field below.

- **Field** A drop list of all the fields for the jobs file that the value of the **Assignment** field (below) can be assigned to.
- **Assignment** The value that you assign to the **Field** if the **Evaluate** expression equals true.

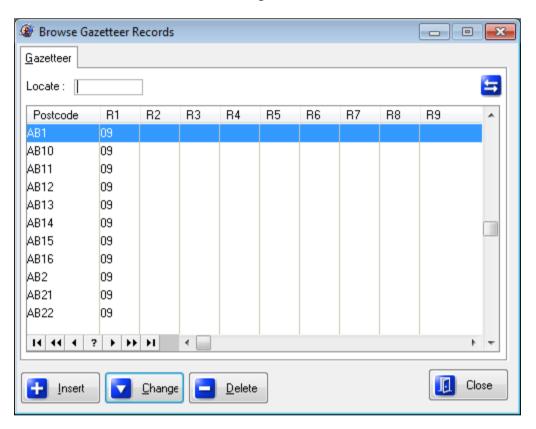
Gazetteer

A postcode district gazetteer is installed by the system, which needs pricing regions allocating to it, **individual** and **bulk** changes are supplied.

Individual

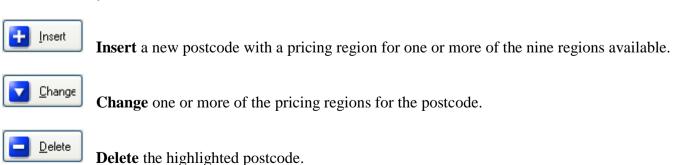
This option allows you to set-up the postcodes within the gazetteer individually with the pricing region each one belongs to. The **bulk** change should be used for the initial setting up as this is just for very small changes. You can allocate up-to nine different regions per gazetteer entry and each account is linked to one of the nine regions.

The initial window will look something like below.



The button synchronises this gazetteer against the gazetteer held in the TPN Depot system, so the Invoicing system contains all the TPN postcodes plus any that you have manually added.

Within the list you will see any Postcodes that are set-up and by pressing the relevant buttons at the bottom of the window you will be able to:



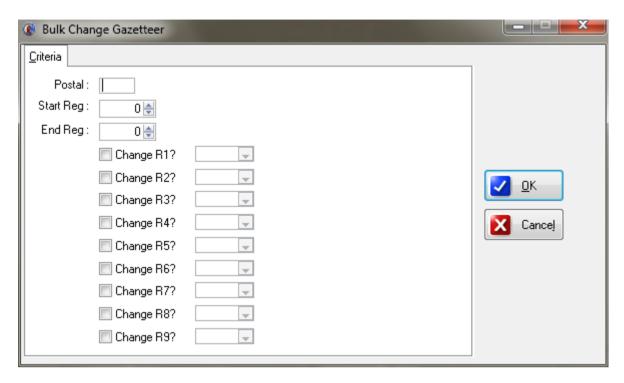
[] Close

Close the window.

You may also jump to a specific postcode in the file, by typing it into the **Locate** box and pressing the **TAB** key.

Bulk

This routine allows you to quickly assign a range of postcodes to one or more pricing regions. The initial windows will look as below.



You can say whether you are changing any of the nine regions by ticking it's associated list boxes.

• For example if you wanted to change all the LN postcodes to pricing region A for Region 1, you would:

Type **LN** into the **Postal** field.

Type 99 into the End Reg field.

Tick the Change R1? tick-box.

Select A from the drop-list field next to the **Change R1?** tick-box and then press the **OK** button.

• Another example is HU1, HU2 HU3, HU4, HU5 and HU6 are now in pricing region B for Region 2, to do this you would:

Type **HU** into the **Postal** field.

Type 1 into the Start Reg field.

Type 6 into the **End Reg** field.

Tick the Change R2? tick-box.

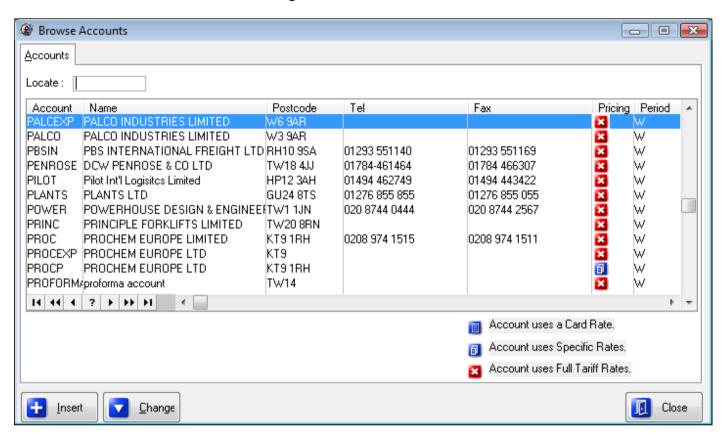
Select **B** from the drop-list field next to the **Change R2?** tick-box and then press the **OK** button.

Rates

This is where you set-up the rates that are used to price the consignments that have been entered on the TPN depot system, options exists for **Account, Tariff** or **Card** rates.

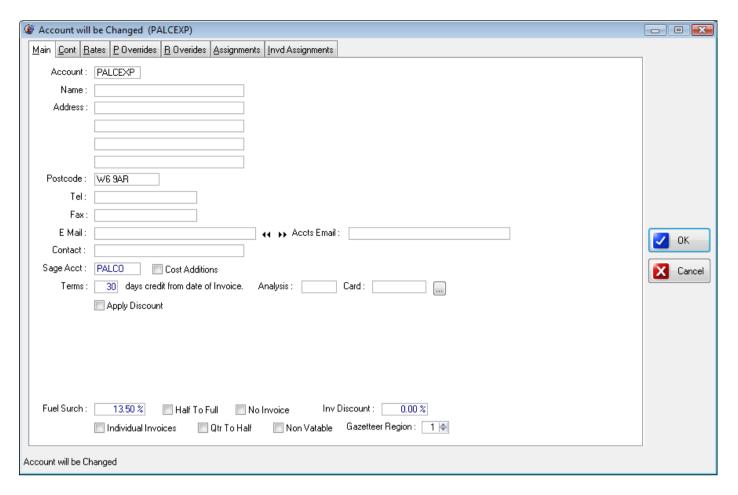
Account

This is where you set-up specific rates for the accounts that are held within the TPN Depot system. The initial window will look like the below image.



By entering a value in the Locate field and pressing the TAB key, you will be automatically placed on that account in the list.

By pressing the button you will be able to set-up any specific rates for the highlighted account, the following window will be displayed.



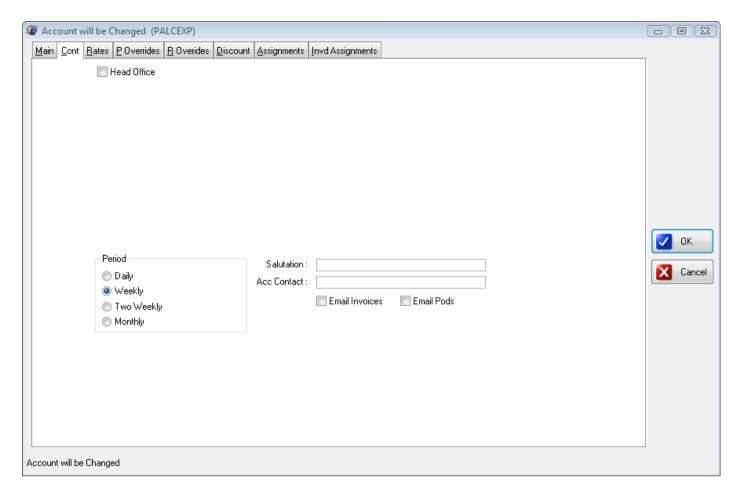
On the Main tab, the only details you may change are the Sage Acct, Terms, Analysis, Card, Apply Discount, Fuel Surch, Half to Full, No Invoice, Inv Discount, Individual Invoices, Qtr To Half, Non Vatable and Gazetteer Region fields, these fields are only held in this system and the TPN Despatch system is not aware of them.

- **Sage Acct** If you leave this blank then **Account** field will be used as the field that is transferred to Sage for this account, otherwise this field is used.
- **Terms** This is the number of days after the invoice date that the account has to pay by.
- Analysis
 You could for instance place some clients on a certain analysis code and they have different details printed on the invoice compared to others, as the layout designer is that powerful.
- Card If you use Rate Cards, then place the rate card code in this field or use the button to look-up the card code.
- **Apply Discount** If you enter a tick in this box, you can then enter a number of pallets, that's if the number is the same or greater than this value then a percentage increase/or decrease of the total charge will be applied. Also a new tab will be displayed called **Discount** where you can override the default discount given per pricing region.

✓ Apply Discount	From Pallets	To Pallets	Discount %	

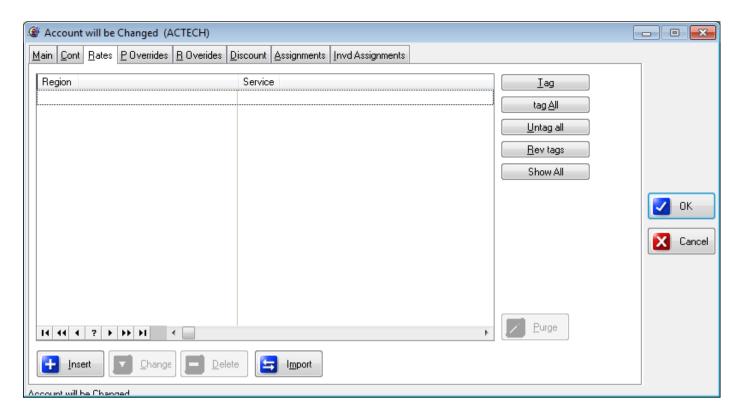
- **Fuel Surch** If the account has a fuel surcharge automatically added to their invoices then type the % rate in here.
- **Half to Full** Tick this box, if you wish to upgrade all half pallets they send out to full pallets, this is performed at the Importation stage.
- **No Invoice** Tick this box if you do not wish any invoices to be produced during the invoice run for this account.
- **Inv Discount** Enter a positive percentage which comes off the net invoice amount for the customer on their invoices after the **Fuel Surch** has been applied.
- **Individual Invoices** If you wish to produce individual invoices per consignment for this account then tick this box.
- **Qtr to Half** Tick this box, if you wish to upgrade all Quarter Pallets they send out to Half Pallets, this is performed at Importation stage.
- Non Vatable Tick this box if this account is not charged VAT on their invoices.
- **Gazetteer Region** Which Region do you wish to use that is in the Gazetteer for pricing for this customer 1 to 9.

On the **CONT** tab which is shown below, the following fields can be entered.



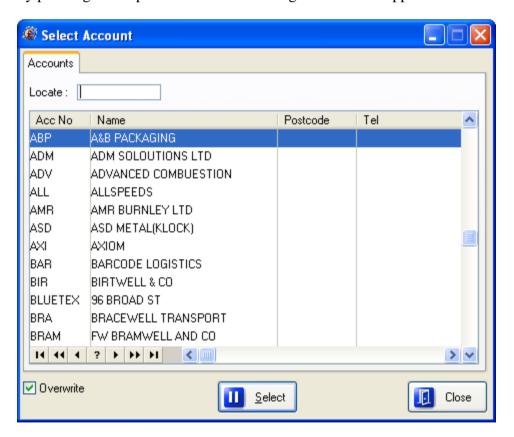
- **Head Office** Do the invoices go to the head office, tick this box if they do. You will then be prompted to enter the details
- **Period** What invoice period does this account belong to.
- **Salutation** The salutation for the account, i.e. Dear Chris, or Chris.
- **Acc Contact** The formal name of the contact for the account.
- Email Invoices? Do you wish to email the PDF invoice that is produced automatically for this customer to this account. Also if this ticked, another tick-box can be ticked or left un-ticked like No Printed Invoice, this means if you email the invoice to this client, the system does not print off one for them, but a PDF invoice will still be created.
- **Email Pods?** You can also email all pod images that relate to the invoice that gets emailed, these will be sent as PNG images all in a ZIP file.

The **Rates** tab is where you would set-up the specific rates for the current account see below, and the **Overrides** tab, is where you can set-up pricing overrides to postal regions for the account.



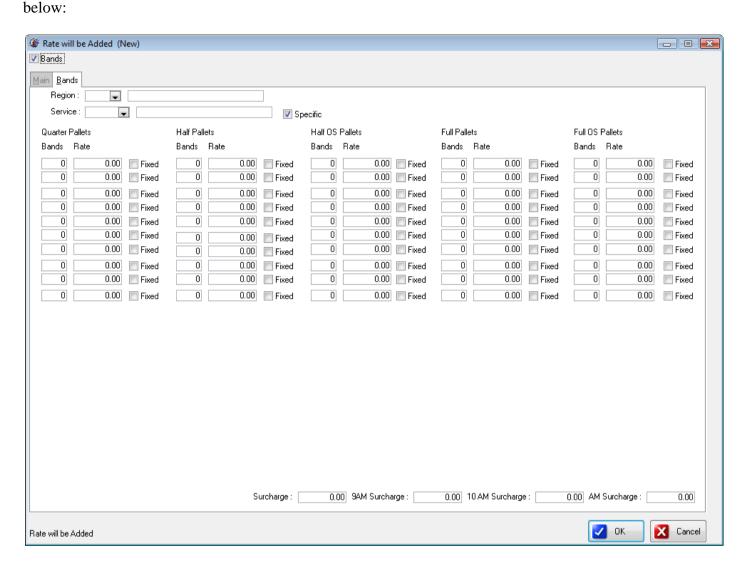
Initially the tab would look like this, as no rates would have been set-up, two buttons are enabled for use these are, **Import** or **Insert**.

By pressing the Import button the following window will appear:



What you are being asked to do now, is select an account in order for the rates for that account to be copied into the previous account you were working on. If you tick the Overwrite checkbox, then any rates that exist for the client on the screen before will be overwritten by rates for the selected client.

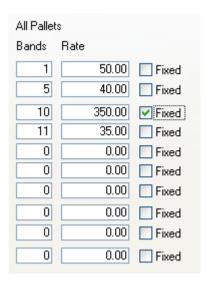
This button, allows you to create a new rate for the account, and a new window will open up as



Each field is explained in turn below:

- **Bands** Un-tick this box and you will be able to enter non-band type pricing.
- **Region** Choose from the drop down list the pricing region.
- **Service** Choose from the drop down list the service level.
- Specific Do you charge this client different amounts per pallet type or different amounts per pallet? If you remove the tick from the Specific checkbox all the fields relating to Half Pallets, Half OS Pallets, Full Pallets and Full OS Pallets will be hidden from entry and the Quarter Pallets heading will be automatically renamed to All Pallets.

Some examples of Band pricing are shown below.



This example would charge;

1 to 4 pallets, all pallets are charged at £50 each.

5 to 9 pallets, all pallets are charged at £40 each.

10 pallets are charged at a fixed rate of £350 for the whole consignment (as this band has been ticked as Fixed)

11 pallets or more, all pallets are charged at £35 each.

If you wish to charge band pricing per pallet type simply make sure a tick is entered in the **Specific** checkbox, below is an example of specific band pricing.

Quarter Pallets	Half Pallets	Half OS Pallets	Full Pallets	Full OS Pallets
Bands Rate	Bands Rate	Bands Rate	Bands Rate	Bands Rate
1 50.00 Fixed	1 20.00 Fixed	1 12.00 Fixed	1 16.00 Fixed	1 24.00 Fixed
10 45.00 Fixed	5 18.00 Fixed	2 11.00 Fixed	5 15.00 Fixed	5 30.00 Fixed
30 42.00 Fixed	0 0.00 Fixed	0.00 Fixed	0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed
0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed	0 0.00 Fixed

Quarter Pallets are charged at £50 per pallet for 9 or less Quarter Pallets, 10 to 29 pallets then all Quarter Pallets are charged at £45 per pallet, and 30 pallets or more all Quarter Pallets are charged at £42 per pallet.

Half Pallets are charged at £20 per pallet if up-to 4 Half Pallets are despatched, if 5 or more Half Pallets are despatched then all Half Pallets are charged at £18 per pallet.

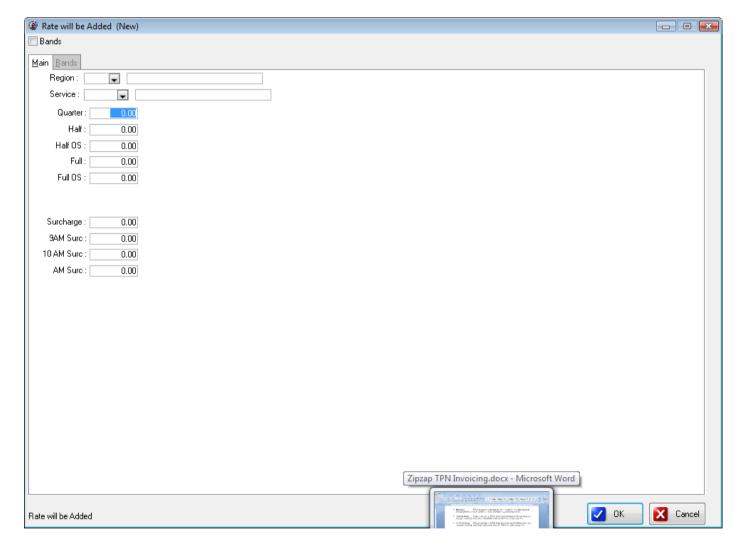
Half OS Pallets are charged at £12 per pallet if up-to 1 Half OS Pallets are despatched, if 2 or more Half OS Pallets are despatched then all Half OS Pallets are charged at £11 per pallet.

Full Pallets are charged at £16 per pallet if up-to 4 Full Pallets are despatched, if 5 or more Full Pallets are despatched then all Full Pallets are charged at £15 per pallet.

Full OS Pallets are charged at £24 per pallet if up-to 4 Full OS Pallets are despatched, if 5 or more Full Pallets are despatched then all Full Pallets are charged at a fixed rate of £30 for the all the Full OS Pallets (as this band has been ticked as Fixed)

- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).

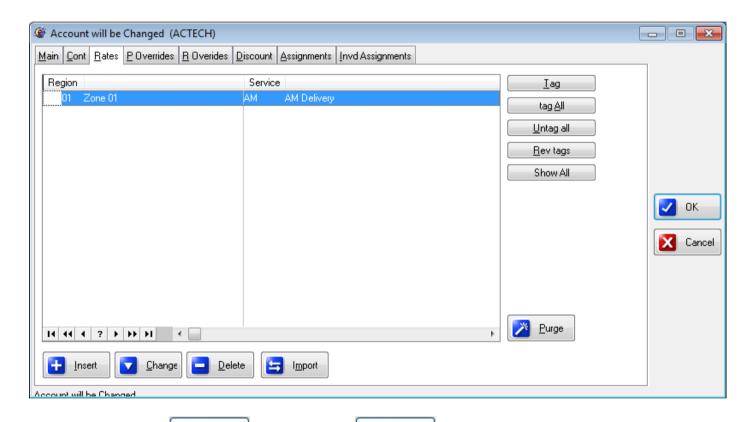
Depending on whether you are inputting band pricing or not you will be able to enter new pricing details, the fields below for enter are for entry if you are not utilizing band pricing.



- **Quarter** The rate per quarter pallet.
- **Half** The rate per half pallet.
- Half OS The rate per half oversize pallet.
- **Full** The rate per full pallet.
- **Full OS** The rate per full oversize pallet.

- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).

Once you have entered a rate and saved it by pressing the **OK** button you will be returned back to the previous window and it will now look something like the following one:



You will see now the button and the button enabled, their actions speak for themselves a new button will be enabled as below, also the buttons to the right of the list now work, you can use these buttons to mark specific rates (to copy).

This button allows you to copy any marked rates to other pricing region(s), by pressing this button a window will open up like the following one to tag other regions:



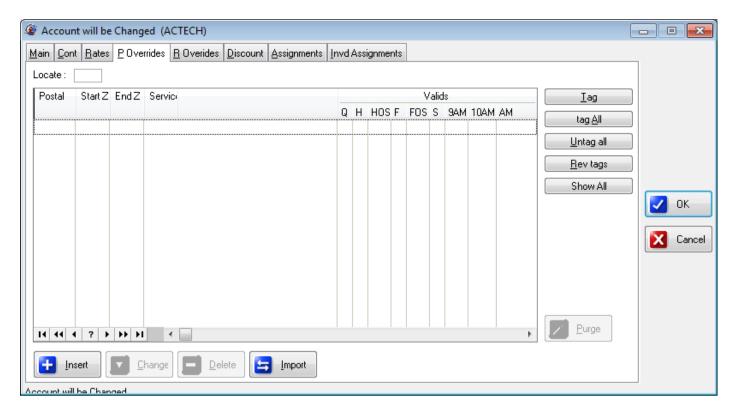
Here you are asked to tag the regions that you wish to copy the rate too, simply highlight the region and press the tag button and a tick will appear next to the region, you may tick as many regions as you require.

By pressing the button the system will return to the previous window and copy the rate to all of the regions that you tagged.

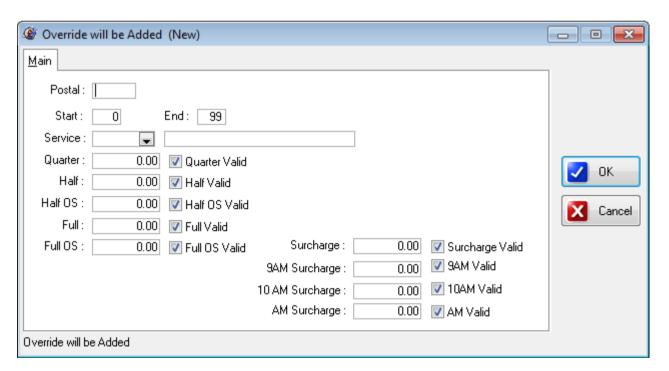
A <u>Clone</u> button is also displayed if you tagged/marked rates, it displays a list of all the other accounts, from which you may tag/mark required ones, once this is done the rates that you tagged will be copied to the accounts that you tagged.

You may also set-up postal region overrides on the **P** Overrides tab, for instance, you may want the account for a next-day service going to **LN** postcodes, to be charged a different rate, you can even just say just full pallets are a different charge.

Simply select the **P** Overrides tab and the window will look like the following one.



You may **Insert**, **Change**, **Delete** or **Import** Overrides from another account, the screen looks like below for the individual override.



Each field is explained in turn below.

• **Postal** The very main part of the postcode i.e. **LN**, **NG** or **L**.

• **Service** Choose from the drop down list the service level.

• **Start** The start postal zone i.e. 1

• **End** The end postal zone i.e. 99

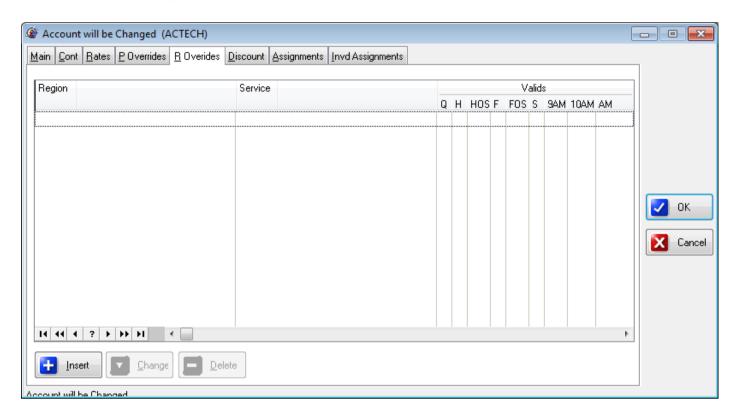
- **Quarter** The rate per quarter pallet.
- **Quarter Valid** Is the Quarter Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Half** The rate per half pallet.
- **Half Valid** Is the Half Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Half OS** The rate per half oversize pallet.
- **Half OS Valid** Is the Half OS Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Full** The rate per full pallet.
- **Full Valid** Is the Full Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Full OS** The rate per full oversize pallet.
- **Full OS Valid** Is the Full OS Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **Surcharge Valid** Is the Surcharge to be used as an Override against the rate which is usually charged for the account.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **9AM Valid** Is the 9AM Surcharge to be used as an Override against the rate which is usually charged for the account.
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **10AM Valid** Is the 10AM Surcharge to be used as an Override against the rate which is usually charged for the account.
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).
- **AM Valid** Is the AM Surcharge to be used as an Override against the rate which is usually charged for the account.

Once you have entered a rate and saved it by pressing the **OK** button you will be returned back to the previous window:

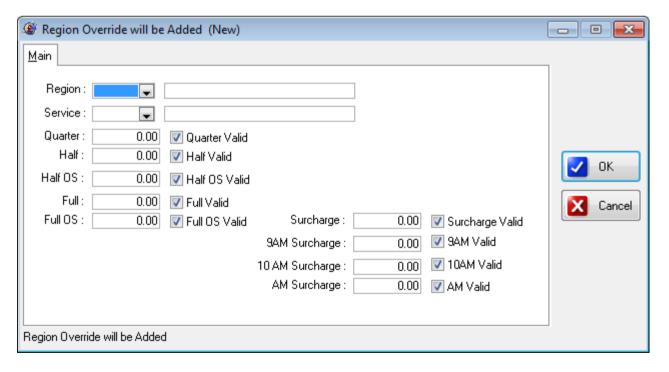
Once you have entered some records, you may if required tag/mark some records and by pressing the Copy button (which is only shown if you have tagged/marked some records), copy them to other postal regions.

R Overides

This tab allows you to setup overrides that apply to regions rather than overrides that apply to a postcode, the initial tab will look as below.



You may **Insert**, **Change**, **Delete R Overrides** the screen looks like below for the individual override.

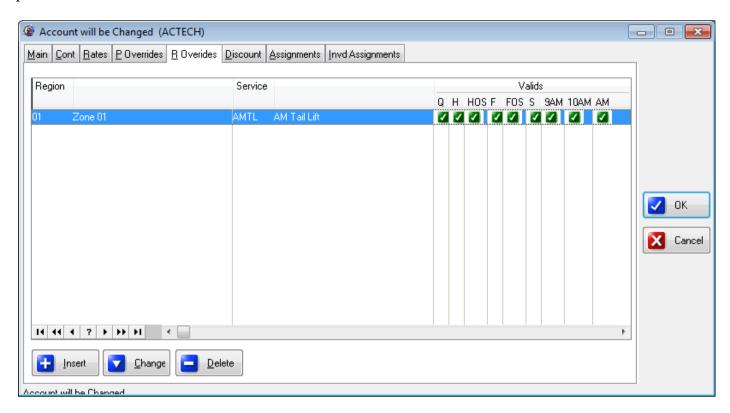


Each field is explained in turn below.

• **Region** The region that the override applies to. Choose from the drop list.

- **Service** Choose from the drop down list the service level.
- **Quarter** The rate per quarter pallet.
- **Quarter Valid** Is the Quarter Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Half** The rate per half pallet.
- Half Valid Is the Half Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Half OS** The rate per half oversize pallet.
- Half OS Valid Is the Half OS Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Full** The rate per full pallet.
- **Full Valid** Is the Full Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Full OS** The rate per full oversize pallet.
- **Full OS Valid** Is the Full OS Pallet Rate to be used as an Override against the rate which is usually charged for the account.
- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **Surcharge Valid** Is the Surcharge to be used as an Override against the rate which is usually charged for the account.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **9AM Valid** Is the 9AM Surcharge to be used as an Override against the rate which is usually charged for the account.
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **10AM Valid** Is the 10AM Surcharge to be used as an Override against the rate which is usually charged for the account.
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).
- **AM Valid** Is the AM Surcharge to be used as an Override against the rate which is usually charged for the account.

Once you have entered a rate and saved it by pressing the **OK** button you will be returned back to the previous window:

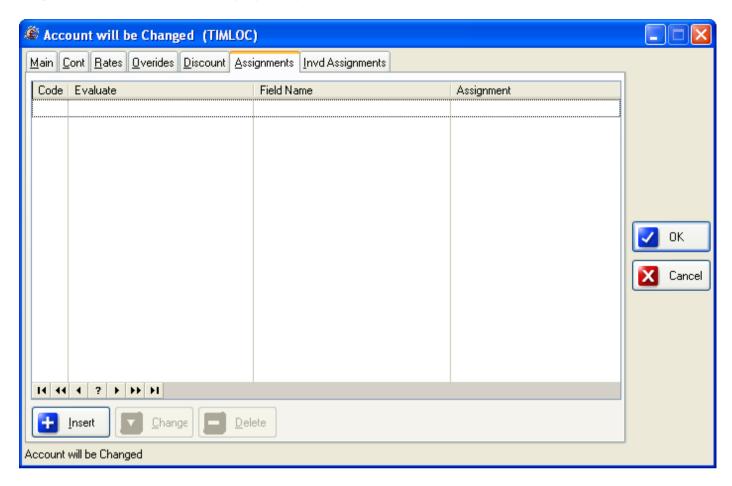


If you have selected to offer discounts based on the number of pallets they send out, then another tab called Discounts will be shown, which allows you to override the default discount based on region. So if we select the discount tab, the following screen will be displayed.

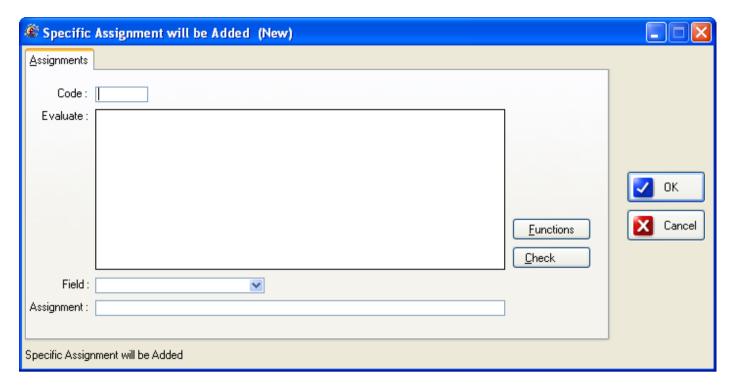
Here you would enter anything that is different from the default pallet discount by region, for instance some regions may not be discountable etc.

Assignments

This tab allows you to create specific dynamic assignments for the account, as the normal dynamic assignments are used automatically by every customer. So this is what the initial tab looks like.



We will go through creating a dynamic assignment for the account, press the button and the following window will be displayed.



I will now explain each of the fields in turn.

- **Code** The unique code for this dynamic assignment.
- **Evaluate** The rule to evaluate on import, if this evaluates to true then the **Assignment** below will be assigned to the **Field** below.

An example is shown below.

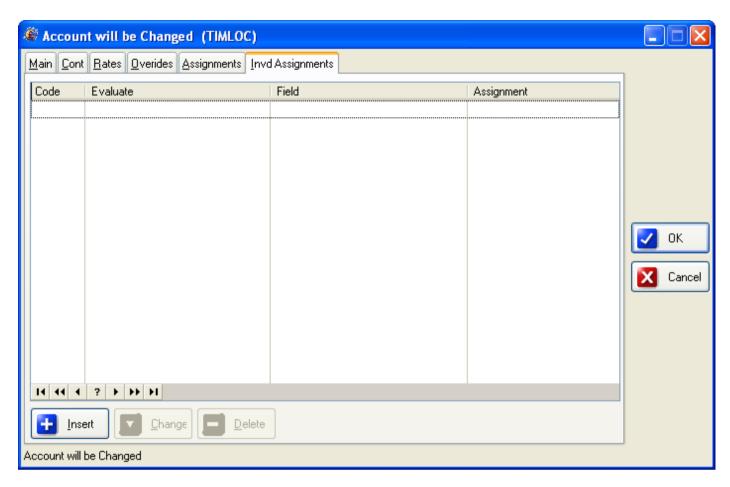
```
IMP:SERVICE = 'EBIT' OR IMP:SERVICE = 'EBKI' OR IMP:SERVICE = 'ECTL' OR IMP:SERVICE = 'SS' OR IMP:SERVICE = 'BKIN' OR IMP:SERVICE = 'BKIT' OR IMP:SERVICE = 'EEC' OR IMP:SERVICE = 'EECL' OR IMP:SERVICE = 'SSTL' OR IMP:SERVICE = 'ECCT'
```

What this tests for to see if the evaluate statement is true is that the incoming service is **EBIT**, **ECTL**, **SS**, **BKIN**, **BKIT**, **EEC**, **EECL**, **SSTL** or **ECCT**. If the incoming service is one of these values then the **Field** (below) will hold the value of the **Assignment** field below.

- **Field** A drop list of all the fields for the jobs file that the value of the **Assignment** field (below) can be assigned to.
- **Assignment** The value that you assign to the **Field** if the **Evaluate** expression equals true.

Invd Assignments

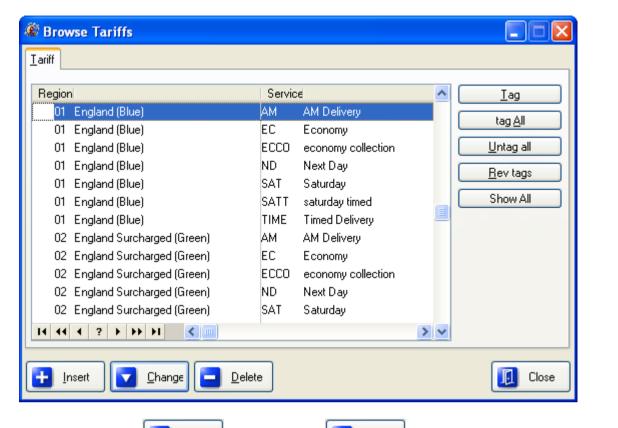
This tab allows you to create dynamic assignments that are not valid for this account, as the normal dynamic assignments are used automatically by every customer, you can say which ones are not valid for this account. The initial tab would look like this.



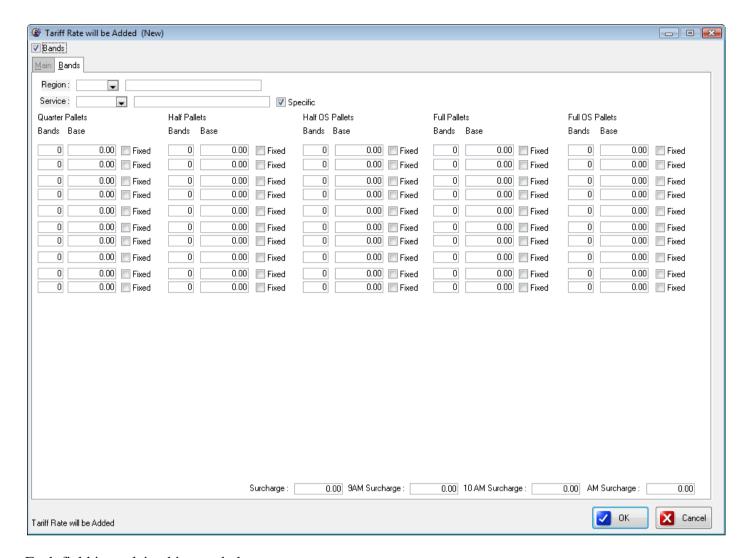
Here you would maintain which dynamic assignment codes are not to be used for this account. By simply pressing the button, via a drop-box be prompted to choose a dynamic assignments code that does not apply to this customer.

Tariff

This is where you set-up rates that are used for when an account has not got a specific rate set. The initial window will look something like below:



As you can see the button and the buttons are enabled at first, by pressing the button, the following window will be displayed as below:



Each field is explained in turn below:

- **Bands** Un-tick this box and you will be able to enter non-band type pricing.
- **Region** Choose from the drop down list the pricing region.
- **Service** Choose from the drop down list the service level.
- Specific Do you charge this client different amounts per pallet type or different amounts per pallet? If you remove the tick from the Specific checkbox all the fields relating to Half Pallets, Half OS Pallets, Full Pallets and Full OS Pallets will be hidden from entry and the Quarter Pallets heading will be automatically renamed to All Pallets.

Some examples of Band pricing are shown below.

Quarter Pallets are charged at £50 per pallet for 9 or less Quarter Pallets, 10 to 29 pallets then all Quarter Pallets are charged at £45 per pallet, and 30 pallets or more all Quarter Pallets are charged at £42 per pallet.

Half Pallets are charged at £20 per pallet if up-to 4 Half Pallets are despatched, if 5 or more Half Pallets are despatched then all Half Pallets are charged at £18 per pallet.

Half OS Pallets are charged at £12 per pallet if up-to 1 Half OS Pallets are despatched, if 2 or more Half OS Pallets are despatched then all Half OS Pallets are charged at £11 per pallet.

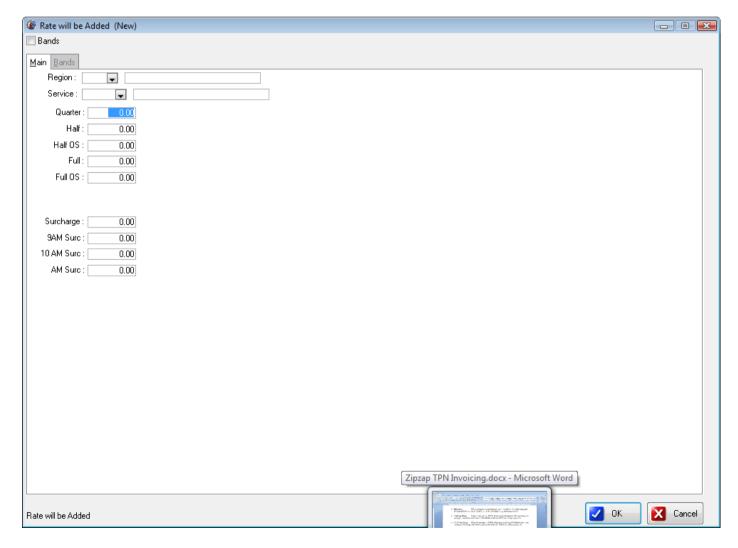
Full Pallets are charged at £16 per pallet if up-to 4 Full Pallets are despatched, if 5 or more Full Pallets are

despatched then all Full Pallets are charged at £15 per pallet.

Full OS Pallets are charged at £24 per pallet if up-to 4 Full OS Pallets are despatched, if 5 or more Full Pallets are despatched then all Full Pallets are charged at a fixed rate of £30 for the all the Full OS Pallets (as this band has been ticked as Fixed)

- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).

Depending on whether you are inputting band pricing or not you will be able to enter new pricing details, the fields below for enter are for entry if you are not utilizing band pricing.



- **Quarter** The rate per quarter pallet.
- **Half** The rate per half pallet.

- **Half OS** The rate per half oversize pallet.
- **Full** The rate per full pallet.
- **Full OS** The rate per full oversize pallet.
- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).

Once you have entered a rate and saved it by pressing the **OK** button you will be returned back to the previous window and it will now look something like the following one:

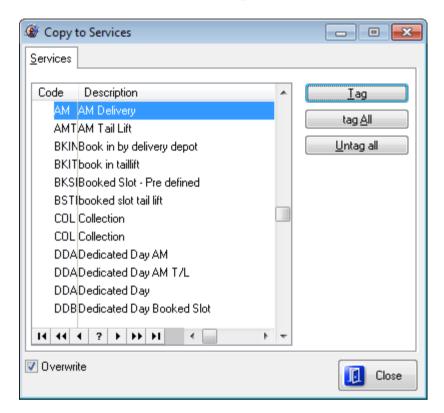
This button allows you to copy the marked rates to other pricing region(s), by pressing this button a window will open up like the following one for you to tag other regions:



Here you are asked to tag the regions that you wish to copy the rate too, simply highlight the region and press the tag button and a tick will appear next to the region, you may tick as many regions as you require.

By pressing the button the system will return to the previous window and copy the rate to all of the services that you tagged.

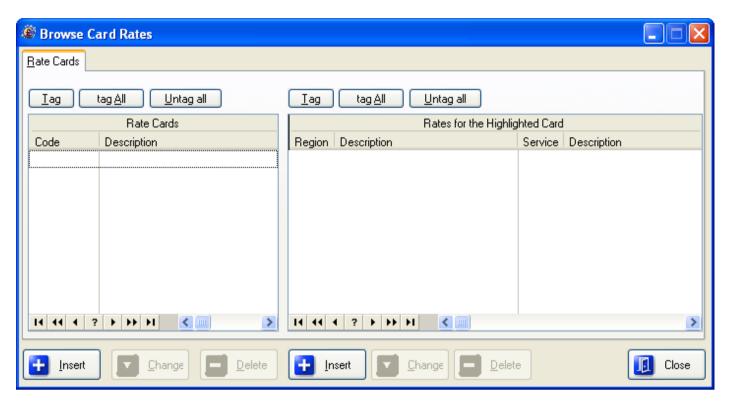
Pressing the button allows you to tag a list of service codes to copy the highlighted tariff record to. The list of services to tag is shown below.



By pressing the button the system will return to the previous window and copy the rate to all of the services that you tagged.

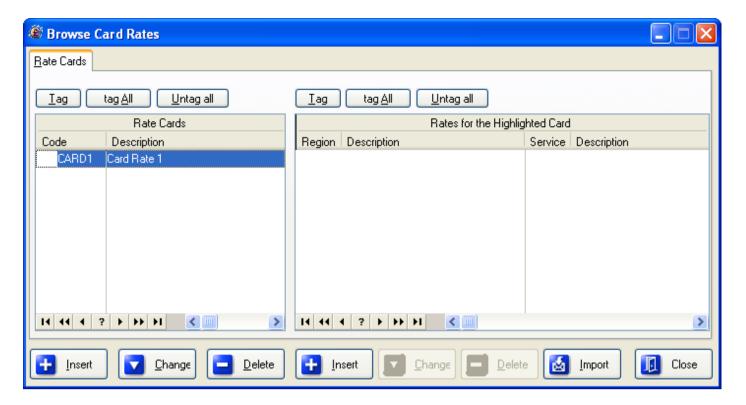
Cards

This part of the system is where you set-up the card rates, card rates are complete tariffs but you can have many of them and you can link groups of account to a card rate. The initial window will look something like below:

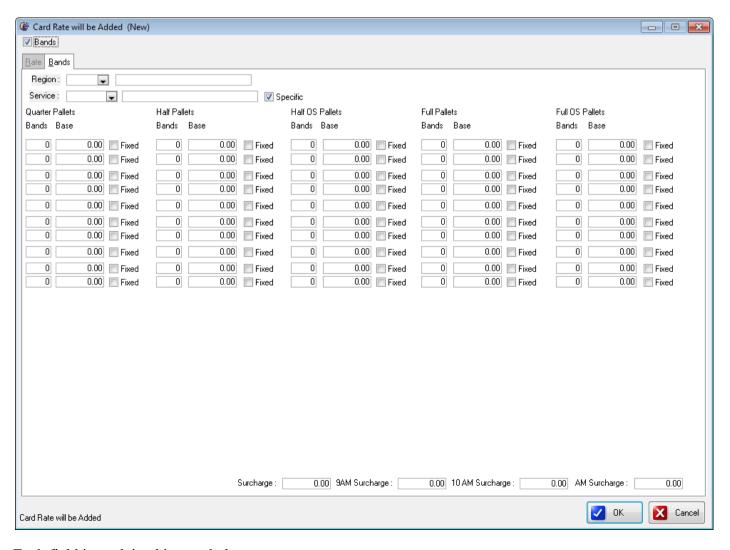


The list on the left is where you set-up the actual cards, and the list on the right is where you set-up the rates for the highlighted card.

So if you wish to use **Card Rates**, you would first need to create a Card, by pressing the **Insert** button on the left-hand side of the window. You will then be placed inside the list box on the left where you can type in the code and description of the card. When you have created the first card, the window will then look like the following screen.



After you have created a card, you will then need to create rates, so by pressing the **Insert** button on the right-hand side of the window, the following window will be displayed.



Each field is explained in turn below:

- **Bands** Un-tick this box and you will be able to enter non-band type pricing.
- **Region** Choose from the drop down list the pricing region.
- **Service** Choose from the drop down list the service level.
- Specific Do you charge this client different amounts per pallet type or different amounts per pallet? If you remove the tick from the Specific checkbox all the fields relating to Half Pallets, Half OS Pallets, Full Pallets and Full OS Pallets will be hidden from entry and the Quarter Pallets heading will be automatically renamed to All Pallets.

Some examples of Band pricing are shown below.

Quarter Pallets are charged at £50 per pallet for 9 or less Quarter Pallets, 10 to 29 pallets then all Quarter Pallets are charged at £45 per pallet, and 30 pallets or more all Quarter Pallets are charged at £42 per pallet.

Half Pallets are charged at £20 per pallet if up-to 4 Half Pallets are despatched, if 5 or more Half Pallets are despatched then all Half Pallets are charged at £18 per pallet.

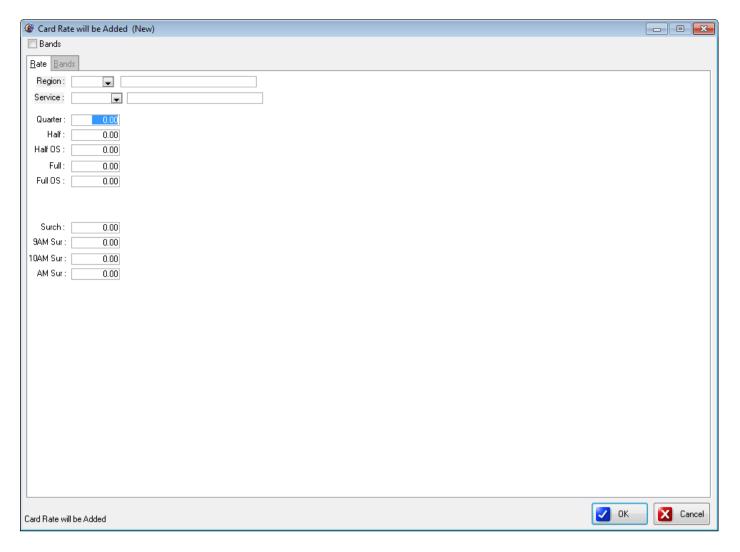
Half OS Pallets are charged at £12 per pallet if up-to 1 Half OS Pallets are despatched, if 2 or more Half OS Pallets are despatched then all Half OS Pallets are charged at £11 per pallet.

Full Pallets are charged at £16 per pallet if up-to 4 Full Pallets are despatched, if 5 or more Full Pallets are despatched then all Full Pallets are charged at £15 per pallet.

Full OS Pallets are charged at £24 per pallet if up-to 4 Full OS Pallets are despatched, if 5 or more Full Pallets are despatched then all Full Pallets are charged at a fixed rate of £30 for the all the Full OS Pallets (as this band has been ticked as Fixed)

- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).

Depending on whether you are inputting band pricing or not you will be able to enter new pricing details, the fields below for enter are for entry if you are not utilizing band pricing.



- **Region** Choose from the drop down list the pricing region.
- **Service** Choose from the drop down list the service level.
- **Quarter** The rate per quarter pallet.
- **Half** The rate per half pallet.
- **Half OS** The rate per half oversize pallet.
- **Full** The rate per full pallet.
- **Full OS** The rate per full oversize pallet.
- **Surcharge** If the rate requires a surcharge amount to be added to the charge once, not once per pallet then it can be added here. A timed delivery is a good example of this.
- **9AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 9AM time slot (see page 25).
- **10AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the 10AM time slot (see page 25)
- **AM Surcharge** If the service rate e.g. **TIME** which can be delivered at different times, you can apply a surcharge if the time to deliver falls within the AM time slot (see page 25).

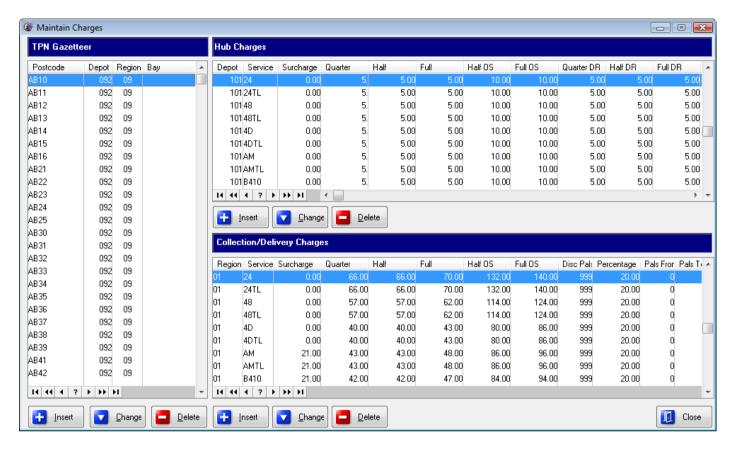
Once you have entered a rate and saved it by pressing the \mathbf{OK} button you will be returned back to the previous window.

The **Tag**, **Tag All** and **Untag All** buttons at the top of the left-hand list are for tagging cards. When a card(s) has been tagged a copy button will be shown at the top of the left-hand list. Pressing this button opens up a list of all the cards you have set-up which you may tag the ones where you wish to copy the rates for the previously tagged cards to these tagged cards.

The **Tag**, **Tag All** and **Untag All** buttons at the top of the right-hand list are for tagging rates of the highlighted card. When a rate(s) has been tagged a copy button will be shown at the top of the right-hand list. Pressing this button opens up a list of all the regions you have set-up which you may tag the ones where you wish to copy the rates for the previously tagged rates to these tagged regions.

Charges

This menu option allows you to modify the charges that you incur from the Hub and Collection/Delivery tables. These tables are maintained automatically by the non-live Hub System, when the Live System is being used, then you need to maintain these tables yourself. The initial screen will look as below.



The list underneath the heading **TPN Gazetteer**, is the gazetteer that TPN use, along with what the charging region is for each gazetteer entry. You may **Insert**, **Change** or **Delete** entries in the list after you start to link to **TPNLive**.

Below the **Hub Charges** title are all the charges that the Hub makes per service used, again you may **Insert**, **Change** or **Delete** entries in the list after you start to link to **TPNLive**.

Below the **Collection/Delivery Charges** title are all the charges that the Collection/Delivery depots makes per service used, again you may **Insert**, **Change** or **Delete** entries in the list after you start to link to **TPNLive**.

Parameters

This menu option allows you the following options either **Invoice Number** or **Company**.

Invoice Number

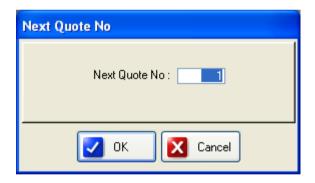
This part of the system allows you to maintain the next invoice number that will be used in the invoicing routines; the invoice summary is the program that actually updates this value. The initial window will look as below.



Simply type in the next invoice number (this only really needs to be done the first time you use the system) and press the button to save the details or the button to cancel the details.

Quote Number

This part of the system allows you to maintain the next quotation number that will be used in the quotation routines. The initial window will look as below.



Simply type in the next quote number (this only really needs to be done the first time you use the system) and press the button to save the details or the button to cancel the details.

Credit Number

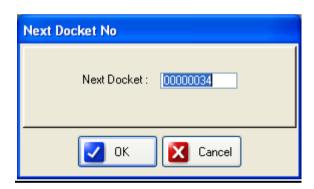
This part of the system allows you to maintain the next credit note number that will be used in the credit note routines. The initial window will look as below.



Simply type in the next credit note number (this only really needs to be done the first time you use the system) and press the button to save the details or the

Docket Number

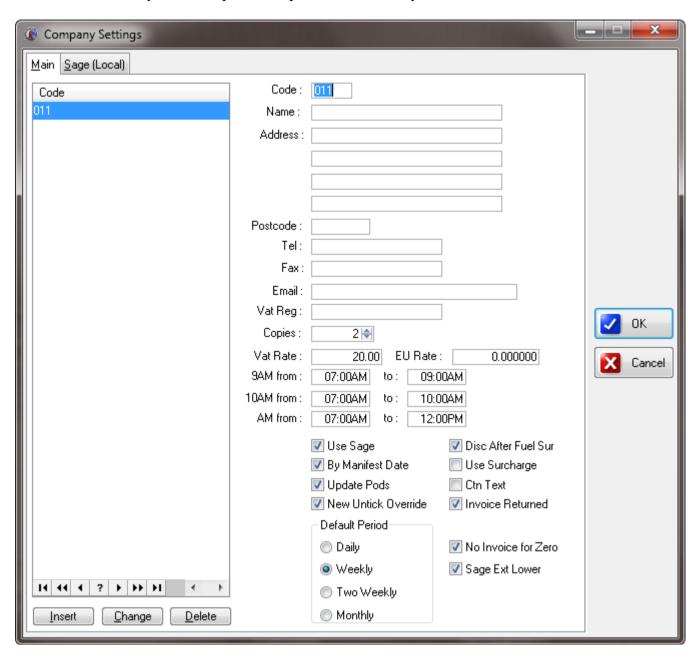
This part of the system allows you to maintain the next docket number which is used when you insert a new consignment. The initial window will look as below.



Simply type in the next docket number (this only really needs to be done the first time you use the system) and press the button to save the details or the button to cancel the details.

Company

This window allows you to set-up the core parameters of the system. The initial screen will look as below.



Firstly you must enter the depot code(s) that you are known by in the list-box on the left side of the screen, this is used in filtering out any consignments that are not yours held with the TPN Despatch system, when you run the **Import** routine on the **Operations** menu. The **Insert**, **Change** and **Delete** buttons are provided for you to maintain the list.

Here is an explanation of the other fields in turn.

• Code Your main depot code within TPN.

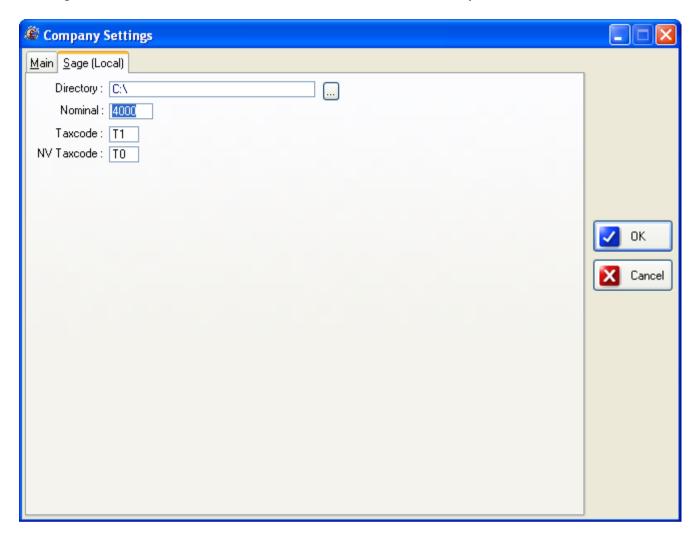
• Name Your Company name.

Address Up-to 4 lines of address details.

• **Postcode** Your postcode.

- **Tel** Your telephone number.
- Fax Your fax number.
- **Email** Your email address.
- Vat Reg Your VAT Registration.
- **Copies** The number of copies of invoices/credit notes to print when printing invoices (if using a non dot-matrix printer it will generally be more than 1).
- Vat Rate The current standard rate of VAT (currently 17.5 as of 1st March 2003).
- **EU Rate** If using the euro currency and charging in dual currencies, what is the amount per euro's to be pound. If you use this then the invoicing layout will need to have a quick modification made to it.
- Use Sage If this tick-box is ticked then another tab called Sage Local is selectable, by selecting this tab, you can enter the sage parameters, as shown below.
- **Disc After Fuel Sur** If you offer any of your customers a percentage discount off their invoices is this calculated after any fuel surcharge or before.
- **9AM from, to** Here enter the time slot that 9AM's can be delivered in, if a consignment within the TPN system has a time entered within this time slot then a 9AM surcharge can be applied.
- **10AM from, to** Here enter the time slot that 10AM's can be delivered in, if a consignment within the TPN system has a time entered within this time slot then a 10AM surcharge can be applied.
- **AM from, to** Here enter the time slot that AM's can be delivered in, if a consignment within the TPN system has a time entered within the time slot then a AM surcharge can be applied.
- **By Manifest Date** Do you wish to import the consignments from the depot system by Manifest Date order?
- **Use Surcharge** For rates where a surcharge value as well as timed values exist, do you wish the surcharge value to be added to the timed values or the times values to have priority.
- **Update Pods** If you print pod details on the invoices, I would recommend this checkbox is ticked.
- **CTN Text** By ticking this option, all wording on the windows that relates to Qtr Pallets will now be replaced with wording that relates to Cartons.
- **New Untick Override** By ticking this option, any manually inserted consignments, will have their override tick box un-ticked.
- **Invoice Returned** By ticking this option, you only invoice consignments where the paperwork has been returned.
- **Default Period** What is the default invoice period for the invoicing system?

- **No Invoice for Zero** Do not invoice 0 charge jobs.
- **Sage Ext Lower** Tick this box, as the newer versions of sage need the CSV extension of the file produced for it, to be lowercase, the older versions are not fuzzy.

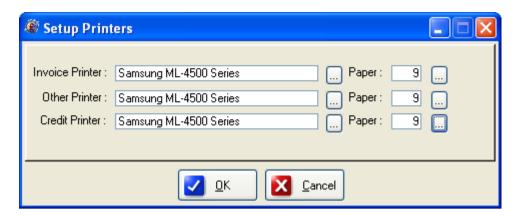


Here is an explanation of these fields in turn, please note these fields are local fields, so if you are running this program on more than one PC and are using Sage, these details will need to be set-up on each PC.

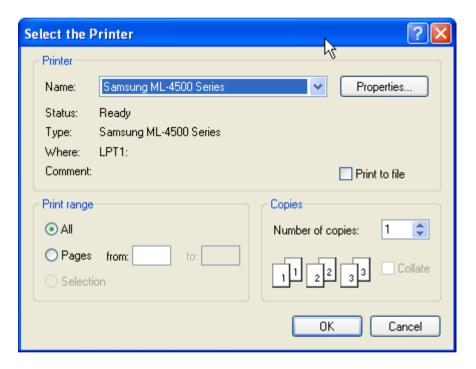
- **Directory** By pressing the button, you will be able to select the directory where you wish to place the sage file into **TRANS.CSV**, which is created during the invoice summary.
- **Nominal** The nominal code that the invoices/credit notes are posted to.
- Tax Code The standard tax code to use for postings, this is usually T1.
- **NV Tax Code** The vat code to use for non vatable postings, this is usually T0.

Printers

This part of the system <u>has</u> to be entered <u>per</u> computer, it holds what printer and paper size is responsible for the Invoices, other documents and Credit Notes that are printed.

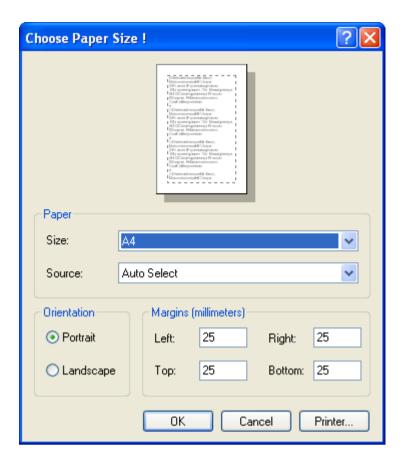


Simply press the button next to either the **Invoice Printer**, **Other Printer** or **Credit Printer** prompts and you will have a screen displayed like below.



Simply select the required printer to use and then press the button to select that printer to use.

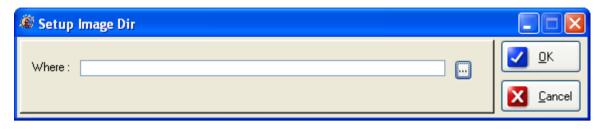
By pressing the button next to the paper prompts, a window like the following screen will be displayed.



Here choose the paper size you will use.

Images

This part of the system allows you to set where the pod images are stored. The initial window will look as below. If in the Company settings, you have ticked the **Invoice Returned** tick-box, then when you browse the jobs, the system will ask if you wish to check for returned paperwork, the system will check for returned scanned pod images in the below directory.



Pressing the button, allows you to select the directory where the Pod Images are stored, press the button to save the details or the button to cancel the details.

This needs to be done on each computer that uses the TPN Invoicing system.

Chapter 3 – Operations

The Operations menu comprises of the following options, Clear, Import, Maintain, Account, Credit Notes and Quotes.

Each individual option will be explained within this chapter.

Clear

Because this system stores consignments for invoicing in its own files separate from the TPN Despatch system, if the information is no longer required then you may clear the data from and to a specified date. Only consignments that have been invoiced will be cleared, unless you place a tick in the **Purge All up-to Invoice Date** tick-box. The initial screen is shown below. **PLEASE NOTE THIS ACTION IS NOT REVERSABLE**.



Simply enter the date range you wish to clear and then press the UNION.

Import

TPN Depot

This routine imports the consignments from the TPN Depot system that are for your depot codes (set-up in the company settings) into the consignment file for this system to be invoiced. The window below is shown and prompts for a start and end date for the import.



Here simply enter the start and end dates of the range of consignments that you wish to import from the TPN Despatch system.

By pressing the button, any consignments that fall in the date range you have entered and where the requesting depot is equal to a depot held in the company file will be priced and imported into the consignment file used by this system.

TPN Live

When you are linked to **TPNLive** this routine can be run and it will import the consignments that are for your depot codes (set-up in the company settings) into the consignment file for this system to be invoiced. The window below is shown.



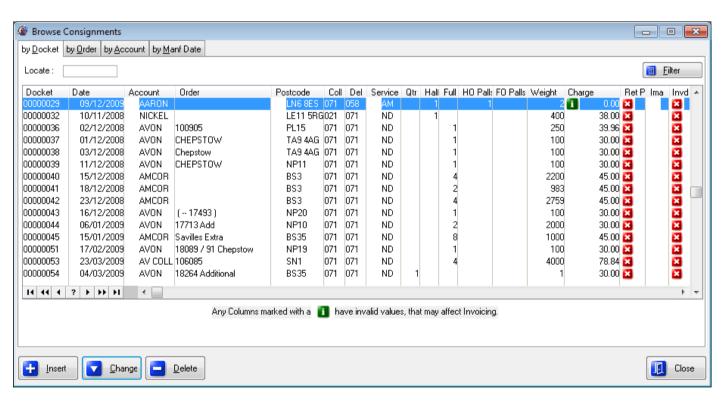
By pressing the button, all consignments and pods that have been downloaded by the **TPNSoap** program for the invoicing system will be imported. The system will make use of the dynamic assignments you have created and will price the consignments as they come in.

Maintain

This routine allows you to maintain the internal consignment file when records are imported into it using the **Import** option. You will be initially asked for a date range to limit the view to as shown below.



But by simply pressing the button, all consignments will be viewable. The next window will look as below.



Firstly you can sort and locate the consignments in **Docket No, Order No, Account No** and **Manifest Date** order, and as the screen says any columns that are marked with a have invalid values. As you move up

and down the list you may notice a picture may be shown at the bottom right of the list, this graphically shows that the highlighted consignment has notes associated with it

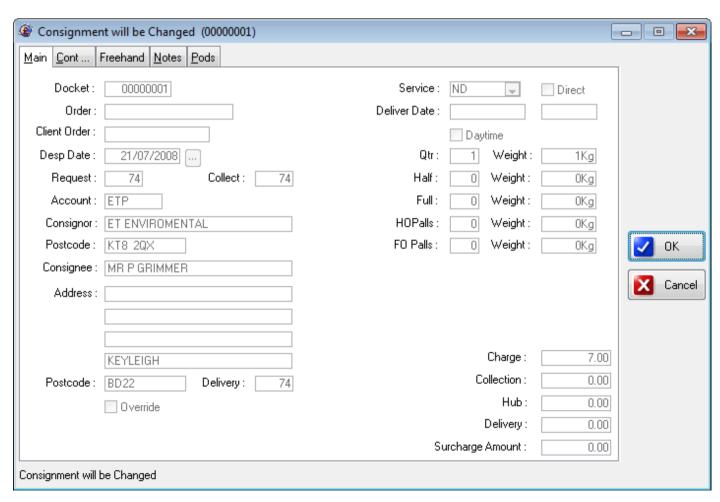
- Account A cross in this column means that the account number can not be found in the accounts file.
- **Postcode** A cross in this column means that the main part of this postcode can not be found in the internal gazetteer, this means that a pricing region can not be found in order to price the consignment.
- Service A cross in this column means that the service code can not be found in the service file.
- Charge A cross in this column means that the charge is zero for this consignment, it could be because of other columns having invalid values or simply you have no rates was located in order for a price to be calculated.

The **Ret P** column shows you visual if the consignment has all the paperwork returned or not.

The **Invd** column shows you visually if the consignment has been invoiced or not. The liber button, allows you to view just the **Invoiced** or **Un-Invoiced** consignments.

In the **IMA** column a yellow icon will be shown if a pod image as been returned for it and you haven't invoiced it and the paperwork returned column is not ticked and you invoice on paperwork returned.

You may **insert**, **change** or **delete** consignments by pressing the relevant buttons, we will change a consignment in order to see the next window. Inserting a consignment is useful for adding on your own adhoc jobs and by putting no tick in the **Override** field, you can enter your own charges without the charges being recalculated.



Main Tab

Full

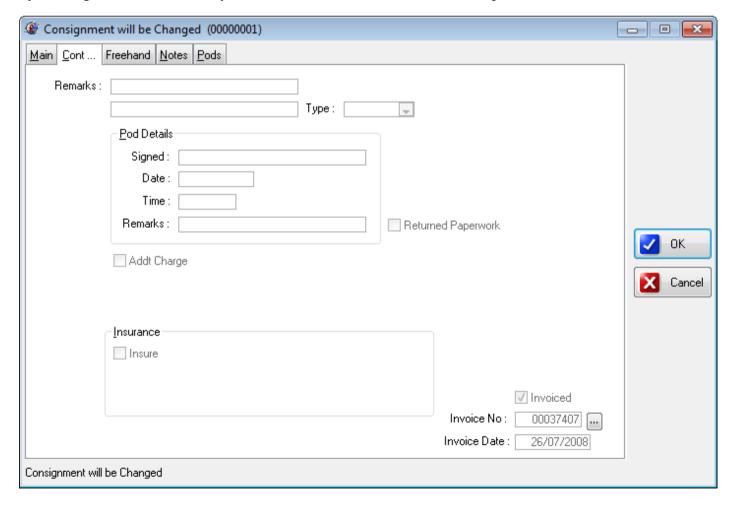
Docket - This is the docket number of the consignment and this can not be altered. Order - This is the order number of the consignment. **Desp Date** - This is the despatch date of the consignment. **Request** - This is the code of the requesting depot this has to be a VALUE. Collect - This is the code of the collecting depot and has to be a VALUE. - This is the account number of the account responsible for the consignment, if Account the system can't find the account you type in it will display a list of near matches, for you to choose one. Once one has been found or selected the Consignor or Postcode fields will be filled in. Consignor - This is the name of the consignor. Postcode - This is the postcode of the consignor. Consignee - This is the consignee name. Address - There are 4 lines that hold the consignee address. **Postcode** - This is the consignee postcode, at this time the main part of this field will be used to locate the pricing region. **Delivery** - This is the code of the delivery depot, this has to be a VALUE. - This field can be ticked or un-ticked, if it's ticked then when the Override consignment is re-saved the pricing will be re-calculated. - This drop-down list allows you to choose what the service level will be. Service - Whether the consignment is directly delivery by you, this field can be Direct evaluated during the invoice print to print additional information on the invoice. - This field allows you to enter the date it's meant to be delivered on and you **Deliver Date** can also enter the time. Ins - This field if ticked allows you to enter an amount to insure the goods for. **Ouarter** - The number of quarter pallets. Weight - The combined weight of the quarter pallets. Half - The number of half pallets. - The combined weight of the half pallets. Weight

- The number of full pallets.

- **Weight** The combined weight of the full pallets.
- **HOPalls** The number of half over-size pallets.
- **Weight** The combined weight of the half over-size pallets.
- **FOPalls** The number of full over-size pallets.
- **Weight** The combined weight of the full over-size pallets, if you have the **Override** field ticked the consignment will be re-priced and the **Charge** updated.
- **Charge** The charge for the consignment, this can be over-typed and will not be altered by the system if the **Override** field is un-ticked.
- **Collection** How much the collecting depot is to charge you?
- **Hub** How much the hub is to charge you?
- Delivery How much the delivery depot is to charge you?
- Surcharge Amount The surcharge amount.

Cont... Tab

By clicking on the **Cont...** tab, you will be able to enter more details if required. The tab looks like below.



Remarks

- There are two lines of remarks relating to the consignment.

• **Type** - The type of consignment.

Signed - This field holds the name of the person who signed for the goods.

• **Date** - This is the date that the goods were signed on.

• **Time** - This is the time that the goods were signed on.

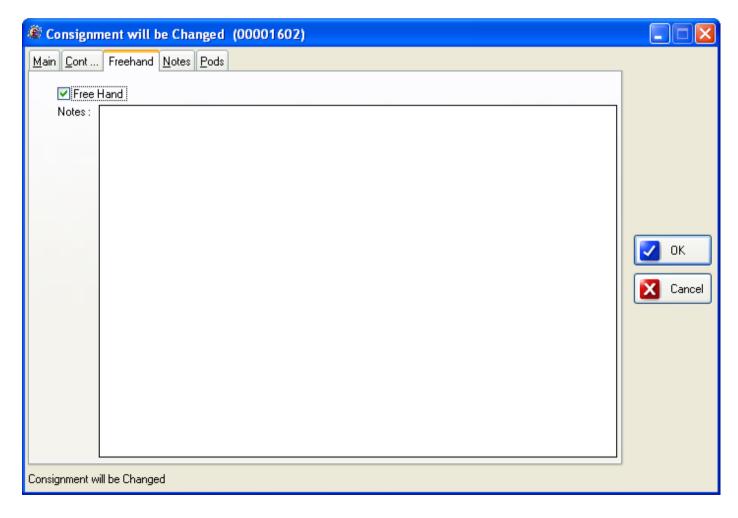
• **Remarks** - This is the remarks line that relates to the POD details.

• **Returned Paperwork** - This tick box should be ticked if you only invoice consignments where the paperwork has been returned.

You will also see the proof of delivery details and also some display only fields in the bottom left of the window, these relate to whether the consignment has been invoiced, what invoice it is on and the date it was invoiced. If it's been invoiced then the button next to the invoice number can be pressed and will then display the actual invoice on screen if you have **Adobe Acrobat** TM installed on your computer.

Freehand Tab

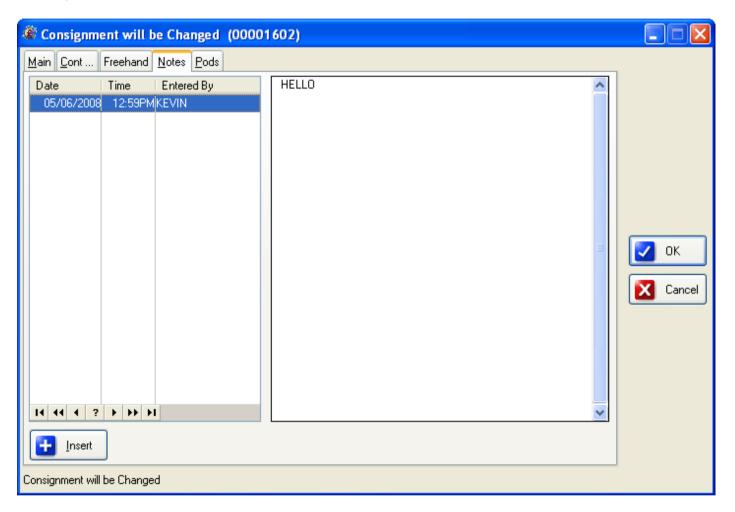
By clicking on the **Freehand** tab, you will be able to enter more freehand details if required. The tab looks like below, except the Freehand tick-box is not ticked and as it's un-ticked it does not show the text box which my sample screens below does.



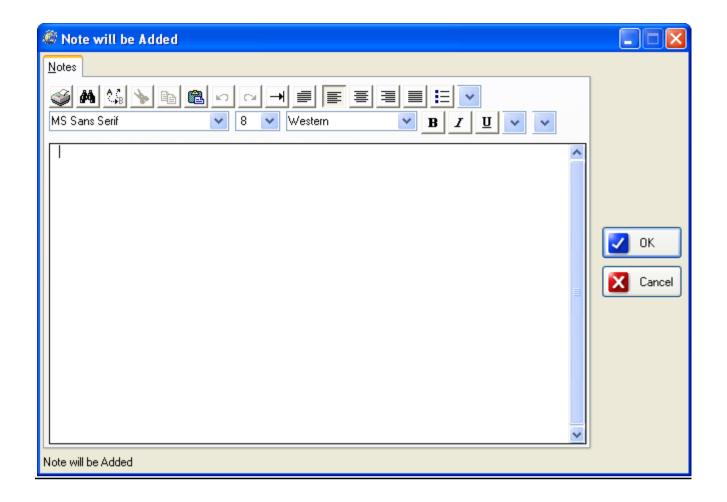
Here you can enter free text details in the notes field, and you can evaluate the **Free Hand** field in the invoice layout to print different details on the invoice for a consignment that has had it's **Free Hand** checkbox ticked (call me for details on how you might set this up). By ticking the **Free Hand** checkbox, the **Direct** and **Override** checkboxes will be automatically be un-ticked.

Notes Tab

By clicking on the **Notes** tab, you will be able to enter more freehand notes if required. The tab looks like below. The notes are shared with the TPN Depot system, any notes entered on the depot system are shown in this system and vice versa.

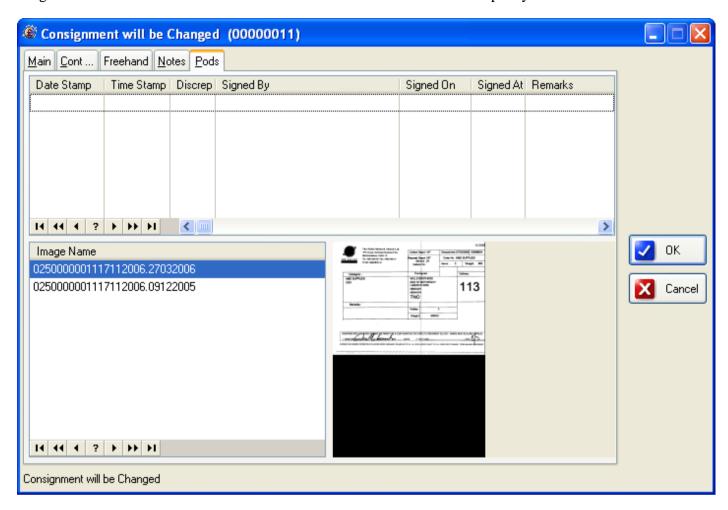


By pressing the button you may insert a new note for this consignment, the following window will open for entry.



Pods Tab

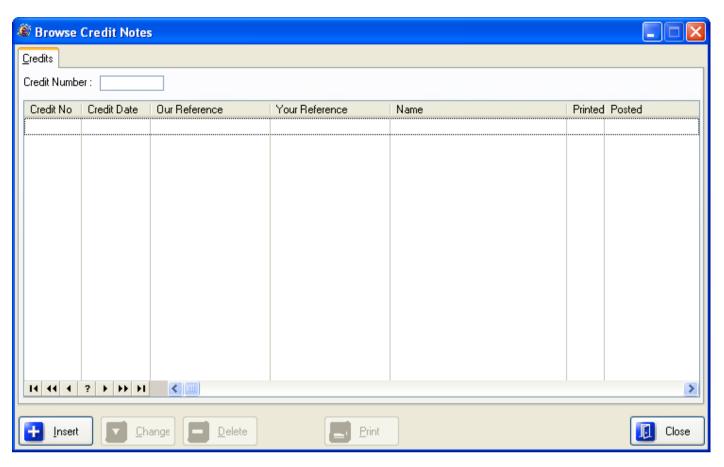
By clicking on the **Pods** tab, you will be able to view the pod history of the consignment as text and as pod images. The tab looks like below. The details are shared with the TPN Depot system.



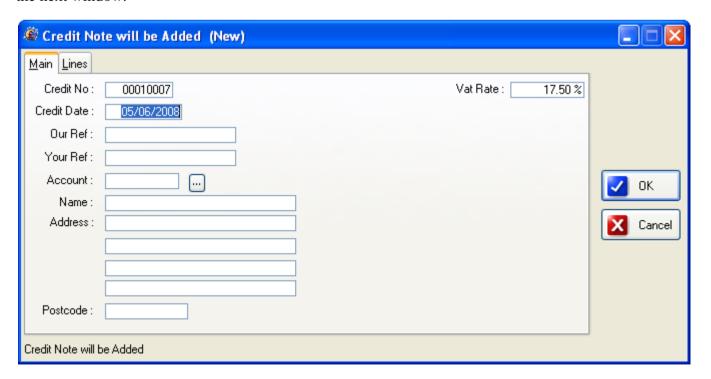
The top list box, shows the textual history of the POD for the consignment, the bottom left hand box, shows the image file names that relate to the consignment and the actual image for the highlighted filename is shown to it's right.

Credit Notes

This routine allows you to maintain credit notes as well as print them, the initial screen will look something like below.



You may insert or change credit notes by pressing the relevant buttons. The Print button is only enabled when credit notes exist and will print the highlighted quotation. We will create a credit note in order to see the next window.



I will explain each field in turn.

Credit No - The credit no is automatically entered by the system from the next credit number to

use

Credit Date - The date of the credit note.

Our Ref - The reference number that you wish to assign to this credit note.

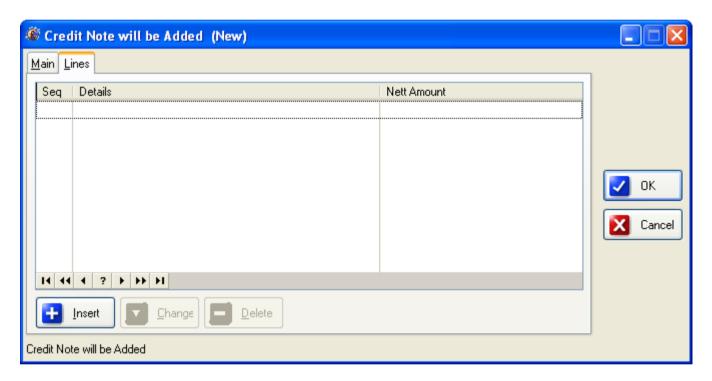
Your Ref - The reference number that your customer may have quoted you for this credit note.

Account - The account number for the customer who is to receive the credit note, the full

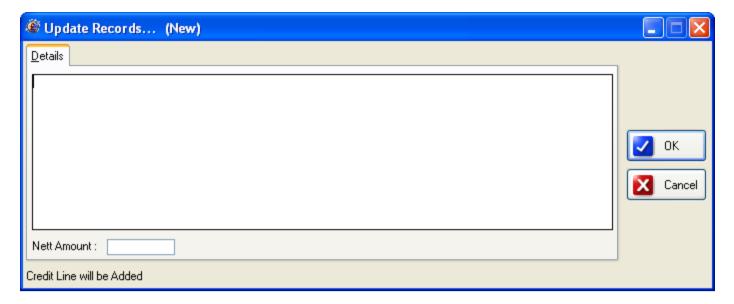
address will be shown after this field is entered.

Lines Tab

By clicking on the **Lines** tab, you will be able to enter free text lines for the credit note. The tab looks like below.

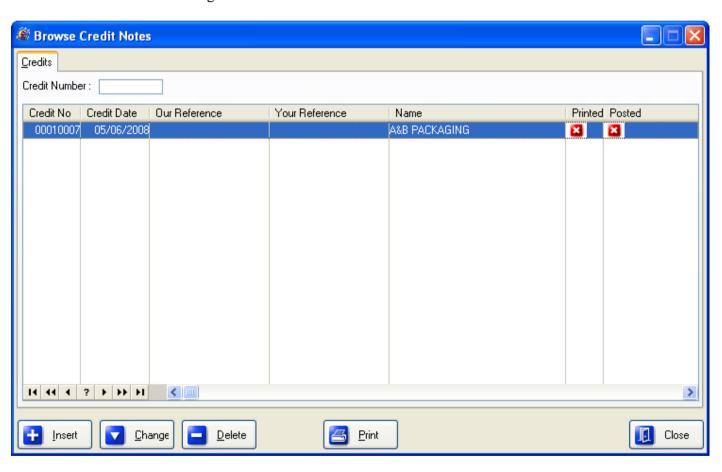


Here you would simply maintain the lines of the credit note with the **Insert**, **Change** or **Delete** buttons, in the below example we will create a credit note line, so by pressing the **Insert** button the following window will be displayed.

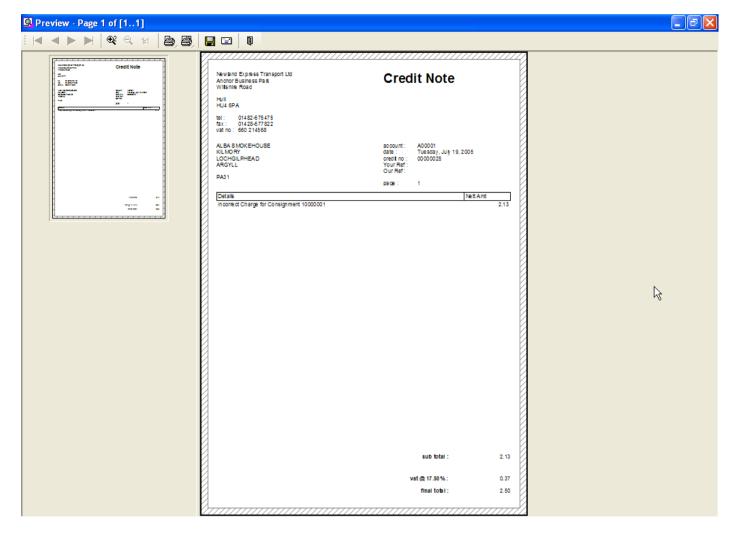


Here you would simply enter the free text details of the line on the credit note with the net amount of that line.

Once you have saved the line and indeed the complete credit note the resulting browse window showing all credit notes will look something like below.



You will be able to visually see which credit notes have been printed and posted, by highlighting a credit note and by pressing the **Print** button, that credit note will be previewed for you to print like the following screen.



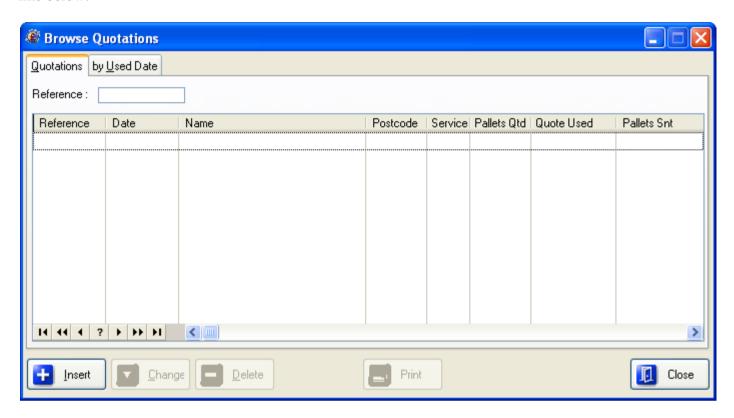
Here you are shown the first page of the preview, at the top of the window, you are shown what page you are on. We will now go through the small icons at the top of the window:

- Pressing this button will take you to the very first page.
- Pressing this button will take you to the page before the one you are on.
- Pressing this button will take you to the page after the one you are on.
- Pressing this button will take you to the very last page.
- Pressing this button will zoom into the current page by a factor of 2.
- Pressing this button will zoom out of the current page by a factor of 2.
- Pressing this button will re-display the current page at the default size.
- Pressing this button will print the current page to the current printer.
- Pressing this button will print all the pages to the current printer.
- Pressing this button will allow you to email the complete preview to an email address, to view it they would need the free viewer that comes part of the system and is installed in the program group that is created at install time.
- Pressing this button, will allow you to save the complete preview to a file of your choice, to view the files use the free viewer that comes part of the system and is installed in the program group that is created at install time.
- This button closes the preview.

Chapter 3 - Operations

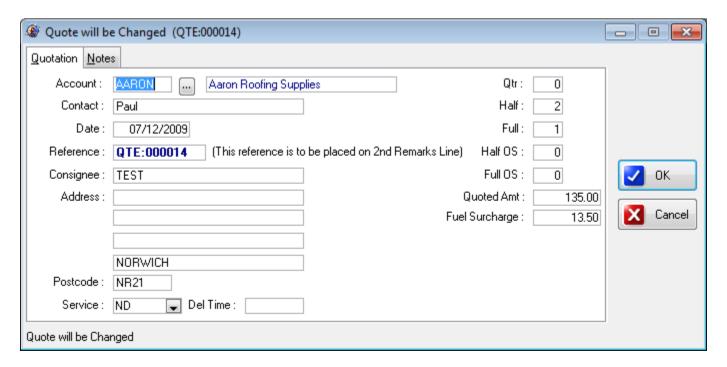
Quotes

This routine allows you to maintain quotations as well as print them, the initial screen will look something like below:



Firstly you can sort and locate the quotations in **Quotation No** or **Date Quotation Used** order.

You may **insert**, **change** or **delete** quotations by pressing the relevant buttons. The **Print** button is only enabled when quotes exist and will print the highlighted quotation. We will create a quotation in order to see the next window.

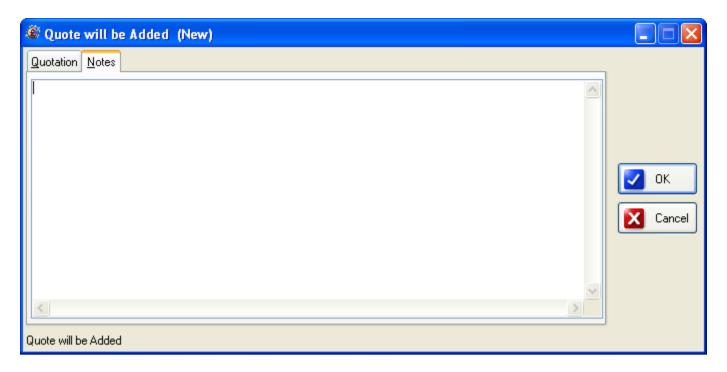


I will explain each field in turn.

- **Account** This is the account number of the client who is requesting the quotation.
- **Contact** This is the contact name for the client who is requesting the quote, this is automatically pre-filled after the account number has been entered.
- **Date** This is the date the quotation is being created, the current system date is automatically pre-filled.
- **Reference** This is automatically pre-filled and can not be overtyped. This number should be given to the client, for them to type it into the implant in the remarks line 2 or for them to write on the consignment note and you to type this in manually in the remarks line 2.
- **Consignee** This is the name of the consignee the good are going to.
- Address This is the address of the consignee the goods are going to.
- **Postcode** This is the destination postcode, you must enter a valid postcode for the system to let you continue.
- **Service** Please select the service level that is required.
- **Del Time** The time the delivery has to be made by (useful for timed deliveries).
- **Qtr** The number of quarter pallets.
- **Half** The number of half pallets.
- **Full** The number of full pallets.
- **Half OS** The number of half over-size pallets.
- **Full OS** The number of full over-size pallets.
- Quoted Amt This is automatically calculated for you but you may over-ride if required.
- **Fuel Surcharge** This is calculated from the percentage of fuel surcharge for the account you are quoting.

Notes Tab

By clicking on the **Notes** tab, you will be able to enter free text notes about the quotation. The tab looks like the following screen.



When you have saved the quotation, you may then print it off by selecting the Print button from the previous window, again the layout can be modified to your requirements.

What happens now is that when the import routine is being run, if a valid quotation reference is found in the 2nd remarks field then that quoted price is used, that quotation is then marked as used. Also that consignment is then set so the price is not recalculated.

Chapter 4 – Reports/Enquiries

There is two menu options on this menu, the first called **Invoicing** contains four sub options, these are **Print**, **Summary** (this has the sub options of **Print**, **Reprint** and **Sage File**), **View** or **Un-Invoiced** and five options on there own called **History**, **Price Lists**, **Profit/Loss**, **Top Accounts** and **Account**s these options are explained below:

Invoicing

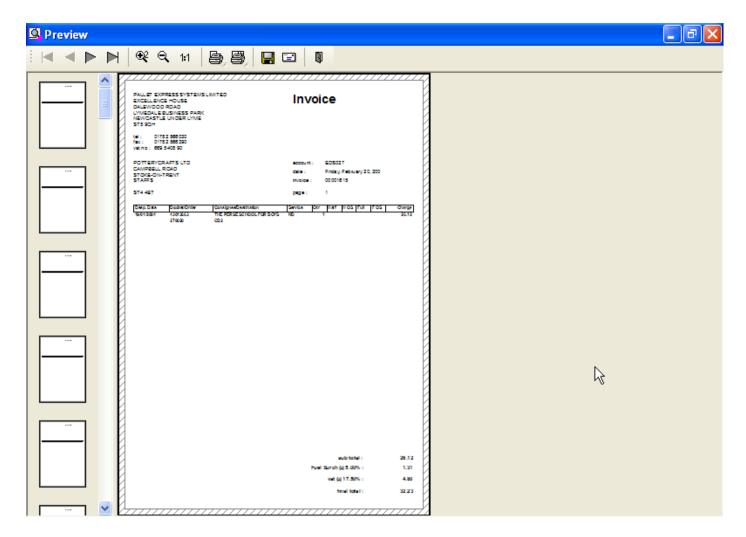
Print

This routine will print the invoices, one invoice per customer that has consignments to invoice, the initial window will look as below.



You simply enter the range of accounts to invoice, this defaults to the first and last accounts that you have on your system. Then you would enter the range of dates that if the consignments fall between these dates then they are invoiced. And finally you would enter the invoicing period of the customers you wish to invoice. The system also shows you what the next invoice number is going to be,

After pressing the **OK** button, a progress window will be displayed and then the invoices will be previewed to the screen, looking like the following screen:



Here you are shown the first page of the preview, at the top of the window, you are shown what page you are on. We will now go through the small icons at the top of the window:

- Pressing this button will take you to the very first page.
- Pressing this button will take you to the page before the one you are on.
- Pressing this button will take you to the page after the one you are on.
- Pressing this button will take you to the very last page.
- Pressing this button will zoom into the current page by a factor of 2.
- Pressing this button will zoom out of the current page by a factor of 2.
- Pressing this button will re-display the current page at the default size.
- Pressing this button will print the current page to the current printer.
- Pressing this button will print all the pages to the current printer.
- Pressing this button will allow you to email the complete preview to an email address, to view it they would need the free viewer that comes part of the system and is installed in the program group that is created at install time.
- Pressing this button, will allow you to save the complete preview to a file of your choice, to view the files use the free viewer that comes part of the system and is installed in the program group that is created at install time.

This button closes the preview, if you have printed any pages the system will automatically save each invoice into each own PDF file in the main data directory. While this is happening you will see a separate process happening very quickly on screen per invoice that is being saved. Also the Account Range, Date Range criteria are saved so that the invoice summary will be for the exactly the same criteria you just entered.

Summary

Print

This routine will print a summary of all invoices showing the totals for each invoice, if you are using Sage then a file containing these totals will be produced with the parameters you specified.



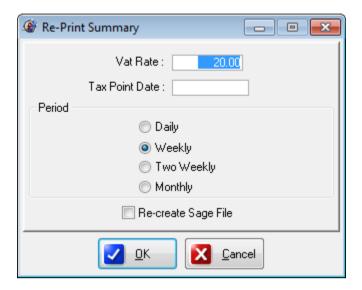
The criteria details will be automatically shown as these will have been saved when you printed the invoices.

After pressing the **OK** button, a progress window will be displayed and then the summary will be previewed to the screen.

When you exit the Summary and if you have printed it, then you will be asked to finish the summary, by confirming, the sage file will be created if you are using Sage for the invoices in the run as well as any credit notes that have been printed but not posted as well as clearing the range criteria, ready to start again.

Re-Print

This routine allows you to re-print a summary of all invoices showing the totals for each invoice, you can only do this if you have not cleared any consignments that are included in the invoice range you specify. The initial screen will look as below.

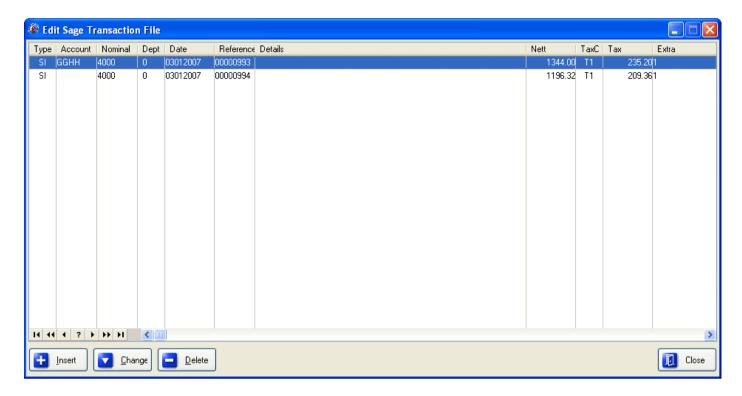


You are asked for the current VAT rate as it may be different for that periods invoices, then enter the tax point date of the original invoice summary and also the invoicing period that summary was for. By pressing

the button the invoice summary matching the criteria you entered will be re-printed, also you can ask it to re-create the sage CSV again for you by ticking the **Re-create Sage File** tick-box.

Sage File

You can only run this routine if you link to sage (which is set via the company parameters). The system will read the last sage file created during the last invoice summary and display it for editing.

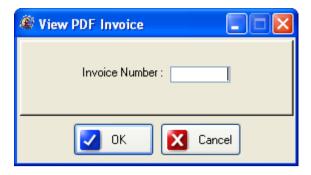


In my example above, the second line has no value in the account column, this would cause sage to reject the file. You can amend the value in any columns as well as insert or delete postings. By pressing the

button, the system will ask you if you wish to **Re-save the TRANS.CSV file?**, by doing this you can then import it into Sage with the change you made.

View

This routine allows you to view an invoice that has been printed, the below window prompts for an invoice number, once entered the system will load that invoice into **Adobe Acrobat** TM, if installed.

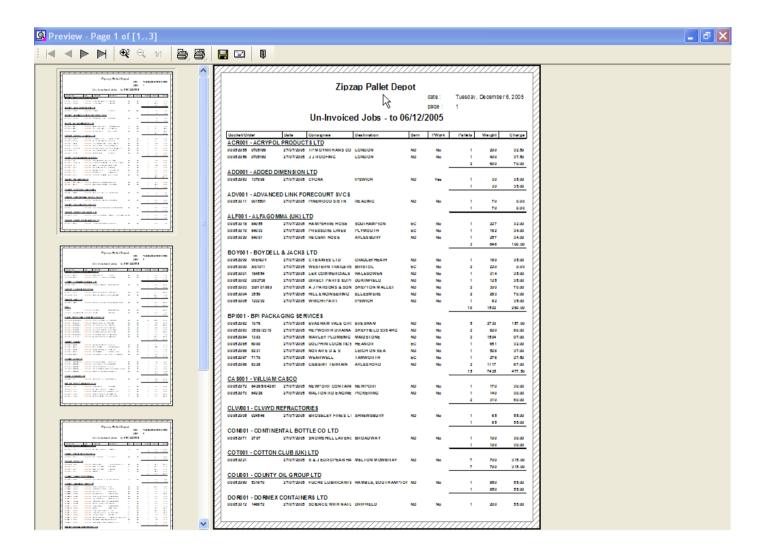


Un-Invoiced

This routine will print a list of consignments per customer that have not been invoiced, the print-out will also show whether paperwork has been returned for each consignment. The initial screen will look as below.



Simply select the account range and the date to print consignments that have not been invoiced up to, by pressing the button a report like the one below will be previewed.



Regenerate

This procedure will recreate all the PDF copy invoices again for a range of invoice numbers, the initial screen will look as below.



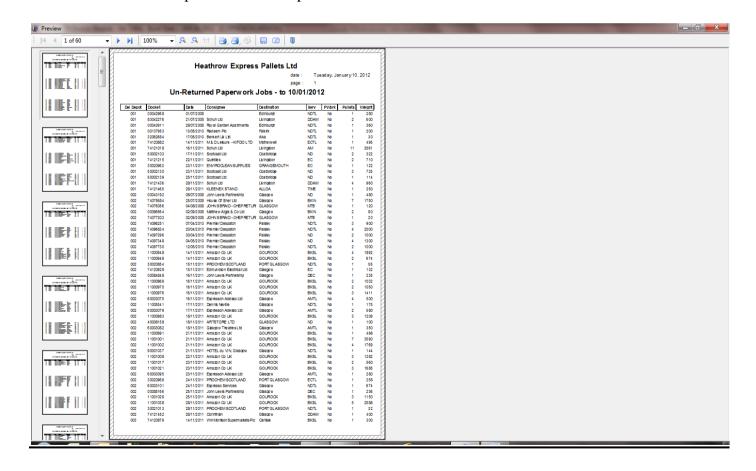
Simply enter the start invoice number and the end invoice number to produce all the PDF's for all the invoice numbers in that range.

History

This routine will print a list of all consignments for the date range for each customer in the range you specify. The initial criteria window is shown below.



Simply select the account range and enter the date range to print consignments up-to, by pressing the button a report like the one below will be previewed. You can also tick **Export as Excel** tickbox which creates the report as an Excel spreadsheet.

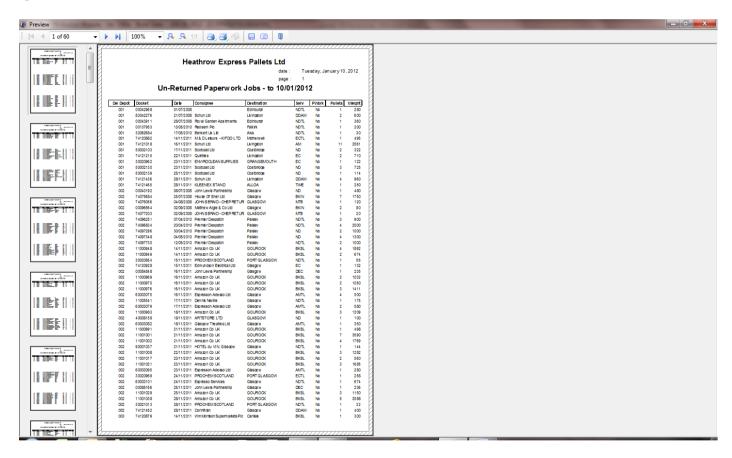


Un-Returned

This report lists all the consignments up-to a specified manifest date, that have not had any paperwork returned for it. The initial screen is shown below.



Pressing the OK button, will print a report, listing all the consignments that have no paperwork returned upto that date.



Price Lists

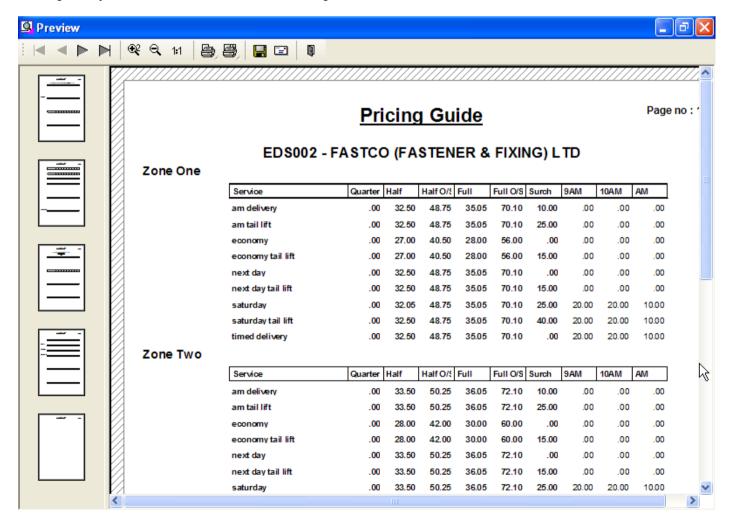
This routine will print a price list for all the customers that you specify, showing each rate they have. The order is in Region Code/Service Code order.

The initial criteria window is shown below.



Here simply enter the start and end account numbers and a price list will be previewed for each account within that range. You may use the next to each entry to display a list of accounts. You can also tick **Export as Excel** tick-box which creates the report as an Excel spreadsheet.

The report layout can be amended, but here is a preview of what the default one looks like.



Profit/Loss

This menu item consists of two items these being Detailed and Summary.

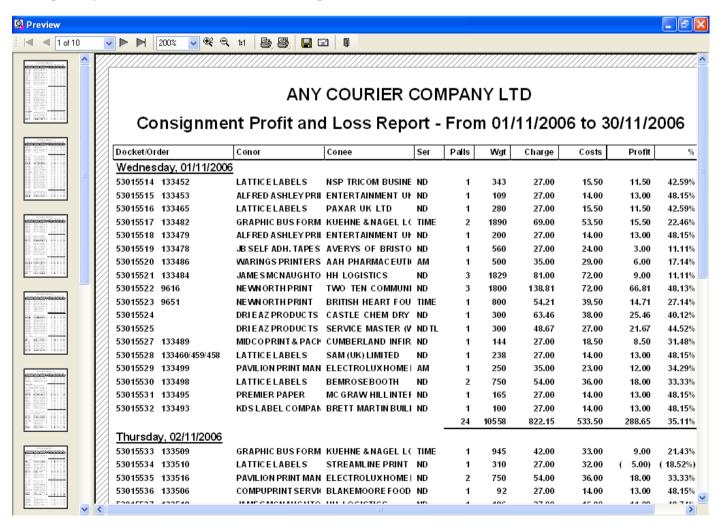
Detailed

This routine will print a profit/loss report for all the consignments for the date range that you specify. Each day consignments are grouped together and totalled. You can also elect that the report produces an Excel Spreadsheet rather than a printed report.

The initial criteria window is shown below.



The report layout can be amended, but here is a preview of what the default one looks like.

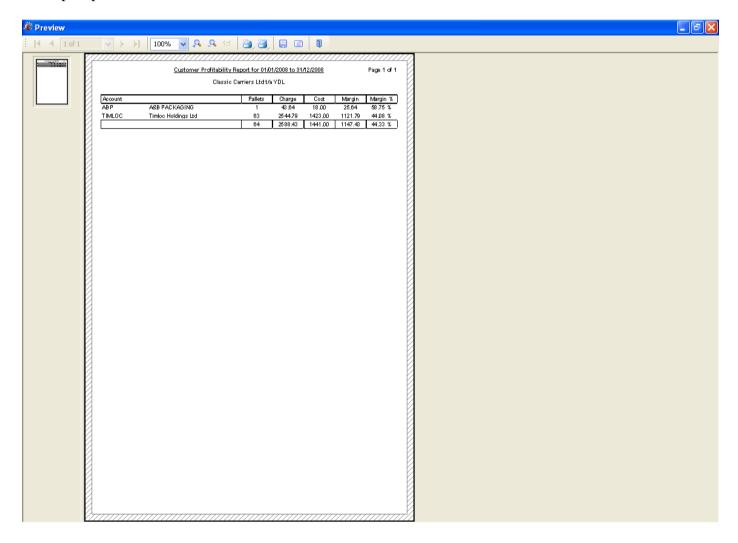


Summary

This routine prints a profit/loss report showing the profit per customer, between the date ranges you specify. You can elect to produce an Excel Spreadsheet file instead of a printed report. The initial screen will look as below.



The report produced will look as below.



Top Accounts

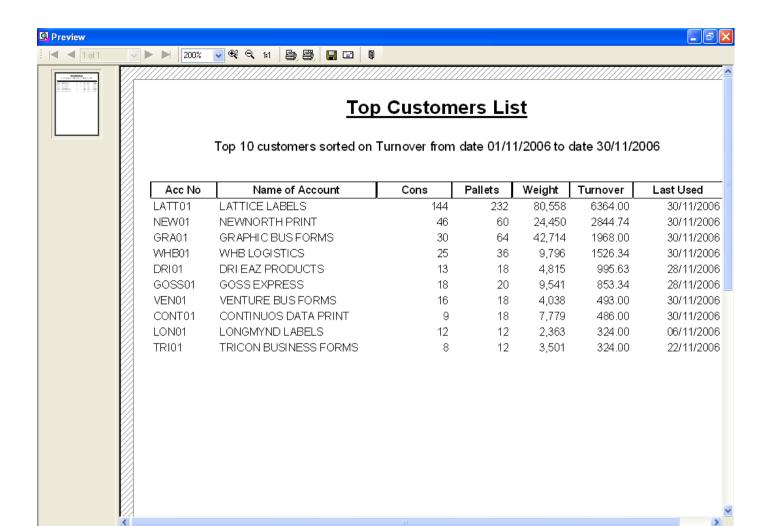
This routine will print a report of the top number of customers ordered the turnover, number of consignments, total pallets despatched or total weight despatched for the date range you specify.

The initial criteria window is shown below.



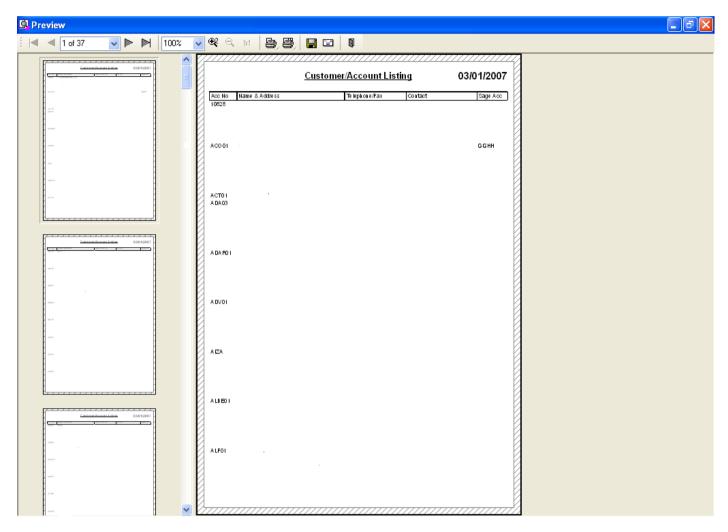
- **No of Customers** The number of customers to report on, you can not enter a number higher than the amount of customers you have.
- **Report On** Report on Turnover, Consignments, Pallets or Weight.
- **Start Date** The start date of the date range.
- **End Date** The end date of the date range.

A sample of the report which can be modified is shown in the following screen.



Accounts

This report simply prints a list of all the accounts you have in the system, the report will look something like below.



Here you are shown the first page of the preview, at the top of the window, you are shown what page you are on. We will now go through the small icons at the top of the window:

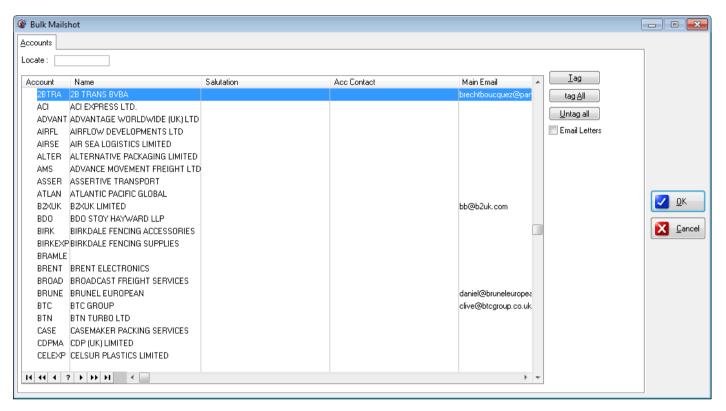
- Pressing this button will take you to the very first page.
- Pressing this button will take you to the page before the one you are on.
- Pressing this button will take you to the page after the one you are on.
- Pressing this button will take you to the very last page.
- Pressing this button will zoom into the current page by a factor of 2.
- Pressing this button will zoom out of the current page by a factor of 2.
- 1:1 Pressing this button will re-display the current page at the default size.
- Pressing this button will print the current page to the current printer.
- Pressing this button will print all the pages to the current printer.
- Pressing this button will allow you to email the complete preview to an email address, to view it they would need the free viewer that comes part of the system and is installed in the program group that is created at install time.

- Pressing this button, will allow you to save the complete preview to a file of your choice, to view the files use the free viewer that comes part of the system and is installed in the program group that is created at install time.
- This button closes the preview.

Bulk Mail

This routine, allows you to print off a pre-defined letter to many customers, personalising each of the letters with the different addresses that are held. To modify the letter, select the Utilities menu, followed by Layouts, amend the Mailshot report.

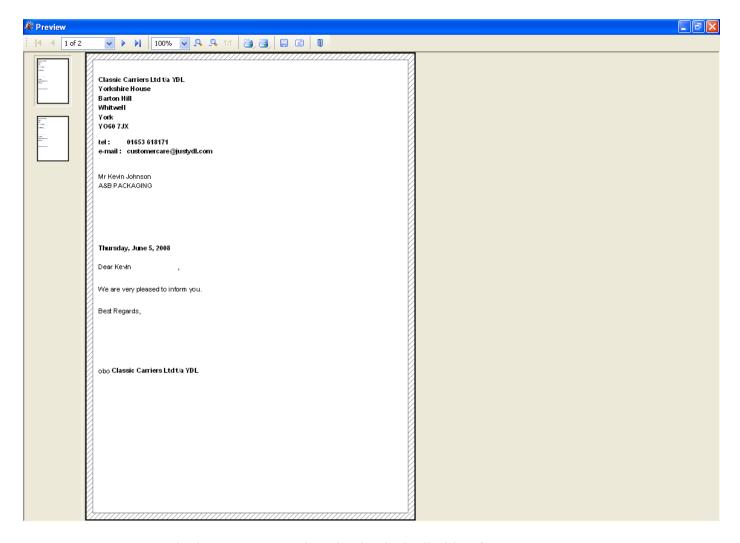
The initial window will look like below, showing all the accounts you have.



Use the **Tag**, **Tag** All and **Untag** All to tag the accounts you require the letters for. Then press the

OK button a report per tagged account will be previewed for you to print, before that if to tick the Email Letters Email Addresses Normal Account Both

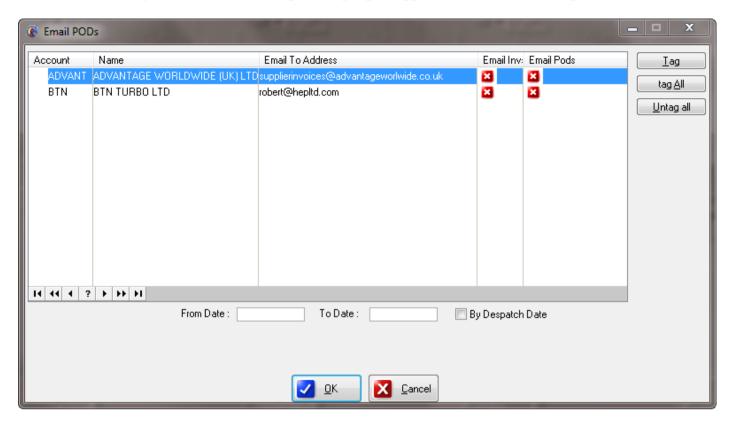
Email letter report, you can specify the email address that you email the letter to. By pressing the OK button you will be able to choose one of the five layout centre letters.



You can have logos on the letter's etc, your imagination is the limiting factor.

Emailing PODs

This routine allows you to send out all the pod images per tagged account and date range.



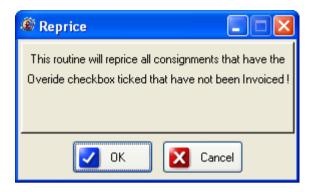
Simply tag the required accounts, enter the date range and press the OK button.

Chapter 5 – Utilities

The Utilities menu; comprises of the following options Re-price, Price Upg, Data Path, Re-login, Layouts, Backup, Restore, Reverse, Clear Lock, Export, Fuel Sur, Inv Period and File Manager.

Each individual option will be explained within this chapter.

Re-price

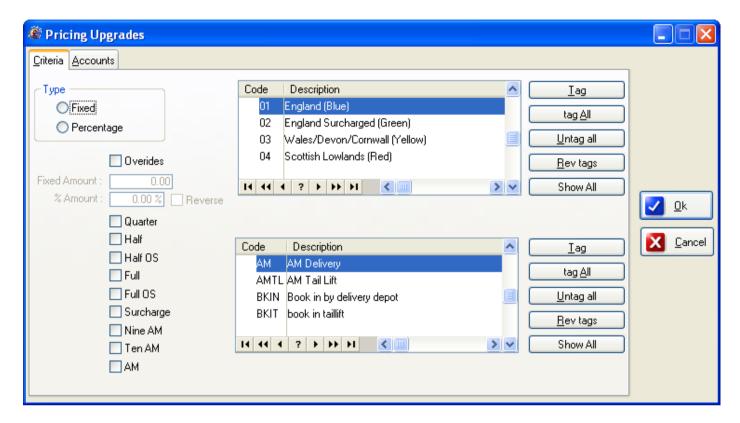


This part of the system, simply re-prices every consignment in the system except those that have had the tick taken out of the override box and those where no prices exists. Also consignments that have been invoiced do not get re-priced.

Price Upg

This routine, allows you to change the specific prices for a range of customers for a range of services or freight types.

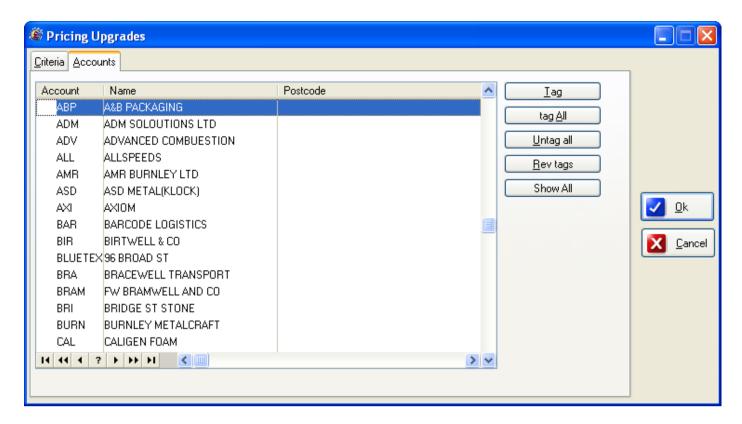
The initial window will look as below.



These are the steps you would go through to perform a pricing upgrade.

- Firstly you would choose whether the pricing upgrade is a fixed or percentage increase/decrease.
- Now enter either the fixed amount or percentage amount.
- Now tag the Regions that you wish to make the upgrade for.
- Now tag the Services that are to be updated for the regions you have tagged.
- Now tick the freight types that will be updated for the service/region combinations that have been tagged.

After you have done this, by selecting the **Accounts** tab, you will be able to tag the accounts that will have updates made to their pricing that meets the criteria you have just entered. The window will look similar to the following screen.



Simply tag the relevant accounts and by pressing the **OK** button the system will update the prices.

Data Path

The data path for this system should always be the same as the data path that is held within the TPN Despatch system, the data path is shown at the top of these programs in square brackets. They must match. If you need to change the data path then this option allows you to do it. A window will be displayed something like below:



The existing data path will be shown, but to select another data path, simply click on the button and you will be able to select a directory. This must be the same as the data directory for the TPN Despatch system and if this program is running on more than one PC, then each PC needs to update their own data paths.

Re-Login

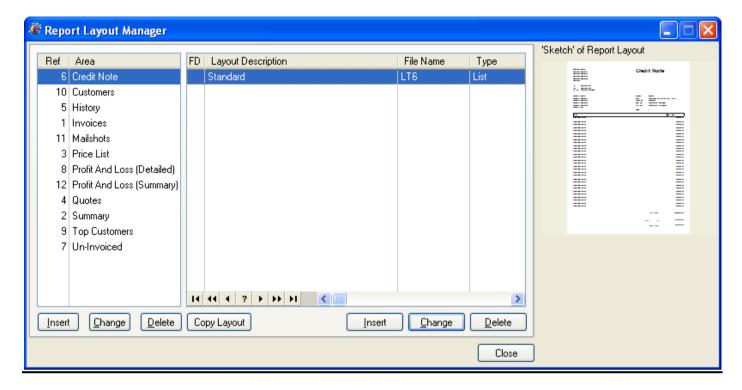
This routine is useful in the fact that you can leave your PC still in this system but it will wait for you to reenter your password in order for work to be done in the system

The main screen will now be hidden and a login window is displayed that moves around the screen every so often waiting for you to log back in (as below). Until you log back in no further work can be done in this system on this PC.



Layouts

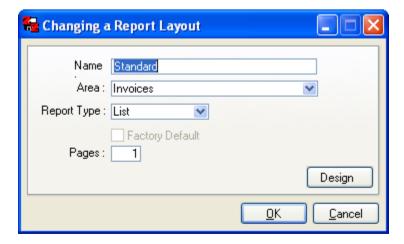
This section of the program is where you design how you wish your invoices and invoice summary to look like, the initial screen will look as below. These will have been set-up initially for you when you ordered this software.



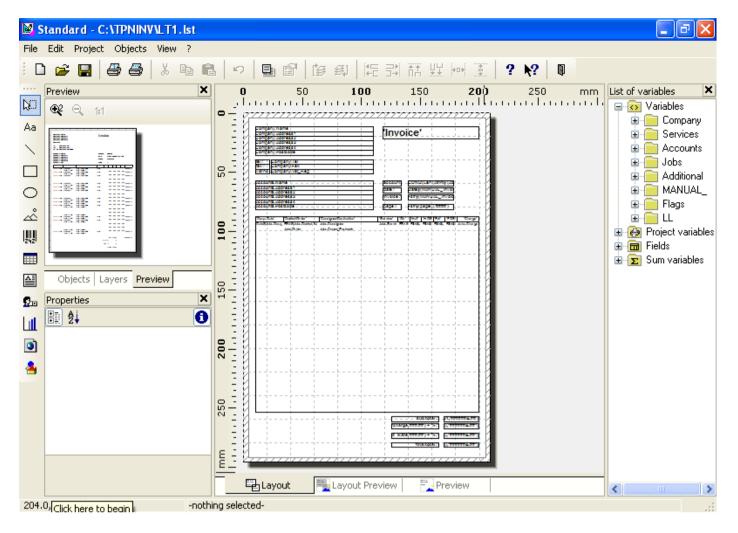
The left side of the window shows the report areas that are valid, you have two areas **Invoices** and **Summary**, in the middle of the window the system will show what layouts are available for the highlighted report area.

On the right hand side of the window, a thumbnail is shown of what the layout of the highlighted report layout looks like.

You can graphically modify the layout of a highlighted report layout by pressing the button, which will bring up a window like the following one.



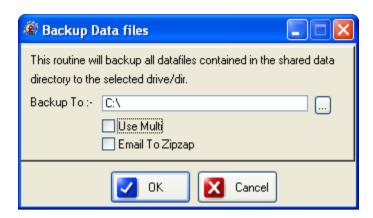
From this window press the design button and a window like below will be displayed, at this point read the PDF document that is located within the **TPN Invoicing** program group (it explains how to use the report designer or contact us for advice/help).



The report designer is very powerful to use, but as the layouts have already been set-up for you, so you may not ever need to use it, except for altering the mail-shot report.

Backup

This routine enables you to backup the data files that this system uses and also the data files that belong to the TPN Despatch system. The window will look as below.

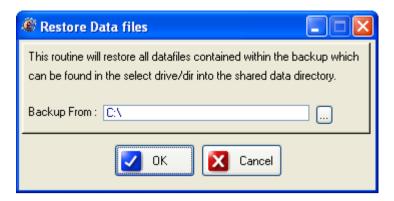


You specify where to wish to create the backup file to by pressing the button, this brings up a drive/directory selection box. If you are backing-up to removable media (not Hard disks or CD's) then place a tick in the **Use Multi** tick-box as this will backup to more than more disc if required. Also by ticking the tick-box **Email to Zipzap** the system will email a copy of the backup via your Mapi configured email program will be sent via email to us.

The file that is created by backing-up is called **BACKUP.ZIP**.

Restore

This routine enables you to restore a backup file from a location. The window will look as below.

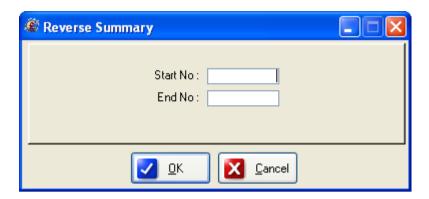


You specify where to the backup file is located by pressing the button, this brings up a drive/directory selection box.

The file that is restored is called **BACKUP.ZIP**.

Reverse

This menu item allows you to reverse a completed invoice summary, so that it's although the consignments in that invoice summary were never invoiced. The initial screen will look as below.



Simply enter the invoice number from and the invoice number to of the range of invoices that you wish to un-invoice. By pressing the button, the consignments that have been invoiced on those numbers will be un-invoiced. You will need to setup the next invoice number again to what you want it to be.

Clear Lock

Now the invoicing system saves the criteria you are invoicing between the invoices and summary, and removes the lock after the invoice summary has been finished with. There maybe times when you would like to clear this yourself. The initial window that is shown will look as below.



Simply press the button to clear the invoice lock.

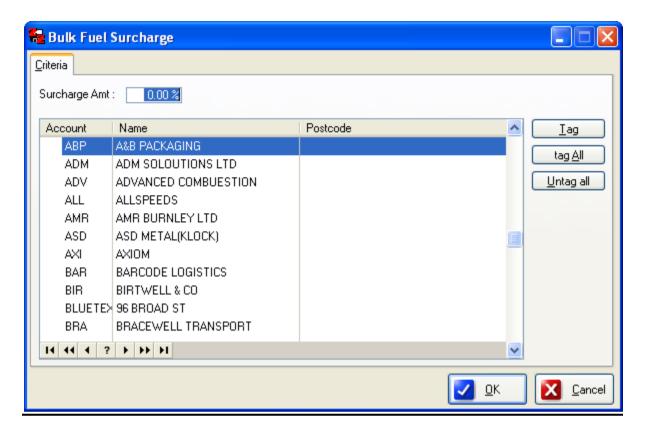
Export

For Zipzap Computers Ltd use only.

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Fuel Surcharge

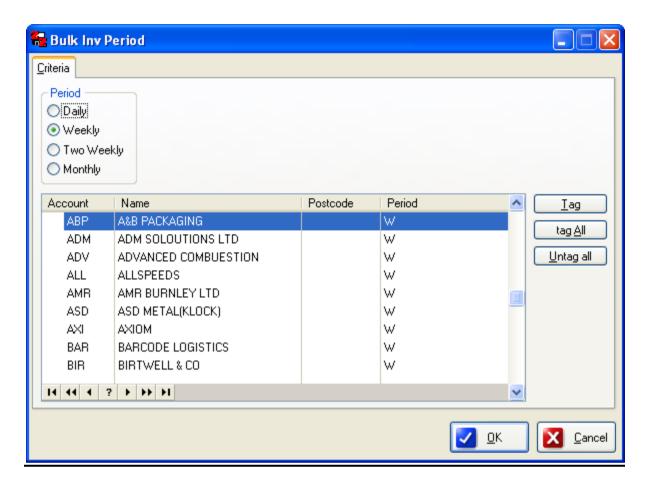
This routine allows you to tag as many accounts as you wish and apply the same surcharge percentage against them. The initial screen will look as below.



Use the **Tag**, **Tag All** and **Untag All** to tag the accounts you require to apply the fuel surcharge against and then press the button and that fuel surcharge will be applied against those accounts.

Inv Period

This routine allows you to tag as many accounts as you wish and apply the same invoicing period against them. The initial screen will look as below.



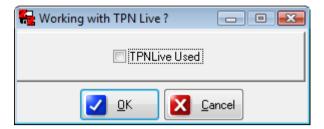
Use the **Tag**, **Tag All** and **Untag All** to tag the accounts you require to apply the invoicing period against and then press the button and that invoicing period will be applied against those accounts.

File Manager

For Zipzap Computers Ltd use only.

TPN Live

This routine turns on or off the links to TPNLive, for instance if you switch TPNLive on, you will not be able to import Jobs from the TPN Depot System. The initial screen will look as below.



Simply tick the tick-box **TPNLive Used**, this enables/disables specific routines in the system.

Chapter 6 – Quick Steps to Setting up

This chapter briefly details to steps that are required before you import consignments from the TPN Despatch system to Invoice.

•	Set-up the Regions	- Page 7
•	Set-up the Services (Very Important)	- Page 8
•	Set-up the Types (Optional)`	- Page 9
•	Set-up the Dynamic Assignments (Optional)	- Page 10 - 11
•	Allocate the Regions to the Gazetteer.	- Pages 12 - 13
•	Set-up the Parameters.	- Pages 43 -
•	Set-up the Tariff Rates.	- Pages 32 – 34
•	Set-up the Card Rates (if used)	- Pages 35 - 37
•	Set-up the Account Rates.	- Pages 14 - 29